



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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OWNER INFORMATION (Type or Print)

Name: [Redacted] Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Address: [Redacted]
City: OXFORD State: CT Zip Code: [Redacted] Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature, NHTSA WILL NOT provide information or access to the vehicle manufacturer. YES NO
Signature of Owner: [Redacted] Date: 6/20/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4GW48S210 [Redacted]
Make: JEEP Model: GRAND CHEROKEE Model Year: 2001
Date Purchased: 30-NOV-04 Dealer's Name and Telephone Number: PRIVATE OWNER Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 18-JUN-2005 Failure Mileage: 72000 Failure Speed: [Redacted] MANUFACTURES PARTS FOR TRANSMISSION FAILURE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTMA19ABC096): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), original and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: [Redacted]

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE ENGINE LIGHT CAME ON. TOOK T VEHICLE O A TRANSMISSION SHOP. THEY SAID THERE WERE FEW PROBLEMS WITH IT FROM THE MANUFACTURER. TOOK TO A TRANSMISSION SHOP BECAUSE THE OWNERS MANUAL SAID THAT IT COULD BE FROM TRANSMISSION SLIPPING. AT THE SHOP THEY PUT VEHICLE ON THE DIAGNOSTIC MACHINE, AND WOULD NOT BE ABLE TO PINPOINT THE PROBLEM UNTIL TRANSMISSION WAS OUT. THE SHOP SAID THERE WAS NO WAY COULD OF AVOID A FAILURE DUE TO MANUFACTURING DESIGN. *AX

stepping on gas in 1st gear or second. kept on slipping. Had to have a new complete transmission. Original part are faulty.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**