



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
JUL 25 AM 9:39
20-JUN-2005

Repository
Reference No.
10128931

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BURLINGTON State WI Zip Code [REDACTED]
Daytime Telephone Number [REDACTED]
Evening Telephone Number SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 YES NO
Signature of Owner _____ Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
Make OLDSMOBILE Model BRAVADA Model Year 2001
Date Purchased 15-JUN-01 July Dealer's Name and Telephone Number LYNCH CHEVROLET AND OLDSMOBILE Engine: No. Cylinders Fuel Type: Gas
Original Owner Dealer's City BURLINGTON State WI Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failures: 14

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-JUN-2005 Failure Mileage 80000 Failure Speed 2

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/B5R15)
DOT No. (Example: DOTM18A8C036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CAR IS SHUTTERING AND WILL NOT GO IN REVERSE. WHEN TRAVELING UPHILL IT SOUNDS LIKE VEHICLE WAS LOSING A GEAR. TRANSMISSION MALFUNCTIONED. TRUCK WAS IN MISSOURI, FORCING THE DRIVER TO GET A LOANER TO GET BACK HOME. THE TRUCK HAS BEEN TO THE DEALERSHIP SEVERAL TIMES. DEALERSHIP REPLACED THE FLUID IN THE TRANSFER CASE. VEHICLE ONCE FIXED WAS NOT GUARANTEED TO HAVE TO BE FIXED AGAIN, THE CAUSE WAS THE SLIP STICK OF THE CLUTCH PLATES IN THE TRANSFER CASE CLUTCH PAD. THE GEAR WAS STRIPPED IN THE TRANSMISSION. DEALERSHIP COULD NOT FIX THIS TILL THURSDAY. THE CAR WAS UNSAFE, AND OLDSMOBILE KNEW ABOUT THE PROBLEM. CONSUMER HAS TALKED TO OLDSMOBILE, AND WAS WAITING FOR THEM TO CALL BACK. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Transfer Case GM Knows about this PROBLEM!!!

http://webmail.mia.net/src/printer_friendly_bottom.php?passed_en

From [REDACTED]
Subject Transfer Case GM Knows about this PROBLEM!!!
Date Mon, June 20, 2005 8:22 am
To [REDACTED]
CC [REDACTED]

GM Bulletin #99-04-21-005b-(09/10/2002)
Transfer Case Shudder (Flush and Replace Transfer Case Fluid)
1999-2003 Chevrolet Astro AWD
1999-2003 GMC Safari AWD
1999-2001 Oldsmobile Bravada
with All-Wheel Drive (8V136) Transfer Case (RPO NP4)
This bulletin replaces Bulletin 99-04-21-005A to add model years.

The transfer case fluid is replaced with AUTO-TRAK II, which is a blue colored fluid. The process is to flush the transfer case with this fluid, drive 5 miles, drain and refill with new fluid. The vehicle may need approx. 100 miles of driving before the condition is completely corrected.

The cause: "This condition may be caused by a slip-stick of the clutch plates in the transfer case clutch pack. On 1999 and newer models, the preload that is designed into the clutch pack may contribute to the condition. In addition, contamination of the fluid may interfere with the friction modifiers."

"The AUTO-TRAK II fluid contains an improved friction modifier that should correct the slip-stick condition."

By the way, this service solved the uphill thumping that I was also experiencing.

For those of you that are out of warranty, the service is about \$200 according to the dealer. How they can charge for something that is a known 'defect' is beyond me, but the dealer said that if the condition comes up again, it will be my dime.

That's all for now. Hope this helps!

Regards,

[REDACTED]

[REDACTED]

Lake Geneva, WI.

Phone [REDACTED]

Fax [REDACTED]

[REDACTED]

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).