



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
20-JUN-2005  
Repository   
Reference No.  
10125883

OWNER INFORMATION (Type or Print)

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Address [REDACTED] Evening Telephone Number SAME  
City HAMPSHIRE State IL Zip Code [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of a signature or name or address to the vehicle manufacturer.  YES  NO  
Signature of Owner [REDACTED] Date 6/29/05

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side  
1H1DBJY101Y0 [REDACTED]  
1H1LEDV141 [REDACTED]  
Make HARLEY DAVIDSON Model SOFTAIL Model Year 2000  
Date Purchased 14-MAR-00 Dealer's Name and Telephone Number LAKESHORE HARLEY DAVIDSON Engine: No. Cylinders 2 Fuel Type: Gas  
Original Owner  Dealer's City LAKE BLUFF State IL Zip Code [REDACTED]  
Transmission Type MANUAL  Antilock Brakes  Cruise Control Powertrain 5 SPEED Vehicle Component Code 061110 ENGINE AND ENGINE COOLING:ENGINE :GASOLINE:BELTS AF  
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-JUN-2005 Failure Mileage 19000 Failure Speed CAM CHAIN TENSIONERS  
19800

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: CAM CHAIN TENSIONERS WORE OUT. IF IT GOES THROUGH ALL THE WAY THE ENGINE WILL LOCK UP. IT WILL DISINTEGRATE THE METAL PIECES WHERE THE ENGINE WILL LOCK UP. IT HAPPENS IN THE HOT WEATHER. CONSUMER HEARD EXCESSIVE ENGINE NOISE, AND WAS TOLD TO CHANGE THE TENSIONERS. CONSUMER IS CONCERNED FOR BOTH HARLEY DAVIDSON MOTORCYCLES HE OWNS. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

REPAIRED BY OWNER FOR COST \$130 PARTS

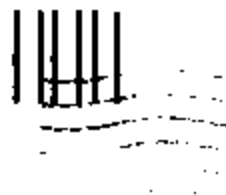
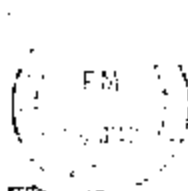
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



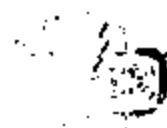
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NYS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

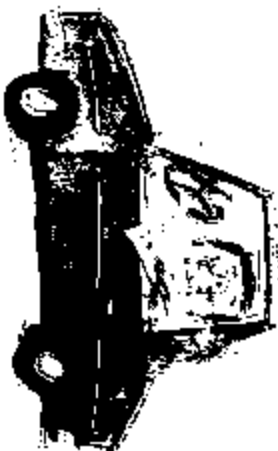
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