

[REDACTED]
Ormond Beach FL [REDACTED]

June 2, 2005

N.H.T.S.H.

U.S. Department of Transportation
Washington DC 20590

10125828

Dear Safety Review:

My wife and I own a 2004 Buick Rendezvous (VIN# 3G50A035E54S [REDACTED]) with 11,400 miles on the odometer. On Sunday, May 29th, 2005, we experienced an incident which we believe could present a safety hazard in the operation of our vehicle.

At approximately 2:00 PM that Sunday afternoon, while looking for an angle parking space on Route A1A in Ormond-By-the-Sea, Florida, I spotted an open parking area and pulled off the paved road surface onto the sandy parking area. There was a 7-inch drop-off from the road surface to the sand surface where the right front wheel exited the road.

There was a loud clunk (like metal striking something) and the motor started racing. The car shot forward about 12 feet, striking a chain strung between two posts before I could jam on the brake and shut off the engine. In that sudden, unexpected acceleration, the motor was roaring as if it was going as fast as it could. I could not see that there was a 7-inch drop-off until I looked back at the road surface from the sandy parking area. We are extremely concerned that this unwanted acceleration may occur again in the future.

We thank you for giving this matter of our safety concerns your immediate attention.

Sincerely,

[REDACTED]

*Answered
6/13/05*