NVS-200

[redacted]

June 1, 2005

American Honda Motor Co, Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

10125822

RE: 2003 Honda Pilot SRS

To Whom It May Concern:

I recently visited the Honda dealership in Annapolis, Maryland (Honda of Annapolis), for service on my 2003 Honda Pilot, which was purchased in 2004. The "SRS" light had come on, and I asked that the dealer evaluate and remedy the problem. As a "Honda Certified Used Vehicle", the work was covered by warranty and the problem has apparently been resolved (see attached invoice).

However, I am concerned about the explanation provided by the dealer as to why the light came on. I was advised that the SRS light was triggered by someone setting an electronic device on the passenger seat, perhaps a cell phone or computer. It seems to me that because this is an everyday occurrence among the driving public, Honda should have notified owners of Pilots that placing electronic items on the passenger seat could disrupt the SRS electronic system and taken steps—like a recall—to correct it. To me, normal driving conditions in today's world include the possibility that an electronic item, like a cell phone or laptop computer, could be placed on the passenger seat, and the SRS should operate under normal conditions.

Please respond and advise whether the information provided to me by Honda of Annapolis is correct, and if so, what Honda Motor Company is doing to address it for those drivers who may not be aware of the problem.

Sincerely,

[redacted]

cc: Honda of Annapolis
/National Highway Traffic Safety Administration

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6/13/05