

State Farm Insurance Companies



June 20, 2005

P.O. Box 789011
Dallas, TX 75378-9011
(866) 861-0327
Fax - (888) 267-6076

US Dept of Transportation
Attn: Ms. Vaughn
400 7th St, SW
Washington, DC 20590

Ad 4
10/25/07

JUN 18 AM 8:08

RE: Claim Number: [REDACTED]
Date of Loss: March 7, 2005
Our Insured: [REDACTED]
Your Claim Number:
Your Insured:

Dear Ms. [REDACTED]

I have enclosed the color photos you had requested along with the estimate for repairs. We did not obtain a expert report since it was obvious to Maxwell Ford the dealership that repaired the vehicle. Todd Cole is the contact person at the dealership. I have also enclosed the denial letter from Ford Motor Company.

Please let me know if there is anything else you may need regarding this claim. My direct line [REDACTED] and my fax [REDACTED]

Sincerely,

[Signature]
Pamela Davis
Claim Representative
(866) 861-0327

State Farm Mutual Automobile Insurance Company

NAR
Vaughn
4/22/05

53-E512-014

Form Approved O.M.B. No. 2127-0008



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_d1 _____
od_r1 _____
up_r1 _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/11/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

Make

Model

Year

1 F T R W M P L 9 1 K E

Ford

F-150 Supercrew

01

Purchased Date

05/04

Dealer's Name

Columbus Country

Dealer's City

Columbus

State TX

Zip Code 78934

Engine Size

(CID/CCL) 5.4

No. Cylinders 8

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection

Manufacture Date (on driver's door or pillar)

09/00

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driver's Side Air Bag ☐ Motor Belt☒ Passenger's Side Air Bag ☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility☐ Van ☒ Truck☐ Minivan ☐ Motorcycle☐ Other

Body Style

☐ 2-Door ☒ 4-Door☐ Station Wagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Cruise Control

Location

☒ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Cut truck off and went inside house. came out 30 minutes later
and fire was coming out from under fender on left front side



53-E512-014 FD

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your responses may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I drove to work that morning around 7:30 I arrived at the house I was working on. I ~~went inside~~ ^{took} the truck off + took the keys out to unlock the house. Went inside the house to check out the work that was done the day before. I was inside the house for around 30-45 min. When I went outside I saw flames coming from under the driver side front fender. I called 911 and started to extinguish the fire myself. I had it out by the time the fire dept arrived. They investigated the fire and concluded the fire started on top of the brake ~~and~~ master cylinder. They investigated more and said what caused the fire was an actual part that was on recall on many of the 2001 F-150 Supercrews. This caused me to have to rent a truck for 3- weeks while waiting to get my truck back. Luckily this didn't happen inside my garage at night while I was asleep.

Thank You

Austin Fire Department

Austin, Texas

Phone:
Fax:

NFIRS - Basic 1

FDID	FD State	Incident Date	Station	Incident Number	Tritsch Incident No	Exposure
	TX			0	00014452	0

Location

3 in front of

8813

WALEBRIDGE

LN

Street Number Prefix Street Name

Street Type Suffix

WALEBRIDGE AUSTIN

Unit

City

Address DescriptionIncident Type

131 Passenger vehicle fire

Date / Time

Incident Begin Time 03/07/2006 08:08:58

Control Status

Controlled

Aid Type

N None

Incident End Time 03/07/2006 08:40:15

Actions Taken

(1) 88 Investigate

(2)

(3)

ResourcesSuppressionEMSOther

Apparatus 1

0

Personnel 4

0

Includes Aid Totals

CasualtiesEstimated Dollar Losses/ValuesHarmful ReleasesDeaths InjuriesLosses

Fire Service 0 0

Property 750

Civilian 0 0

Contents 0

Mixed Use PropertyPre-Incident ValueDetector Alarmed Occupant

Property 25000

Contents 0

Property Use

902 Residential street, road or res. driveway

Remarks

0

Fire Specialist

E28A

Officer in charge ID

Position or Rank

Assignment

Date

0

NA

03/07/2006

Reporting Officer ID

Position or Rank

Assignment

Date

Fire out on arrival. Fire was extinguished by the owner prior to our arrival with a garden hose. Owner stated that the vehicle was parked and unoccupied when the fire started. Fire damage: fire appeared to have started from a switch located on top of the brake master cylinder. This switch had the most char. (Owner of vehicle took photos of the burned area.) The fire melted the brake master cylinder reservoir and melted several wires and wire bundles located near the brake master cylinder.

After returning to the station E28 officer did some research because of the known recall Ford had concerning cruise control. E28 officer found a Ford recall website (<http://www.automotive.com/2000/49/ford/f-150/recalls/14961.html>) which stated:

Summary: ON CERTAIN SPORT UTILITY VEHICLES AND PICKUP TRUCKS, THE SPEED CONTROL DEACTIVATION SWITCH MAY OVERHEAT, SMOKE, OR BURN. Consequence: THIS CONDITION COULD LEAD TO A FIRE. FIRES HAVE OCCURRED WHILE THE VEHICLES WERE PARKED WITH THE IGNITION 'OFF.'

E29 officer then called a local Ford dealership parts department to determine the location of this Speed Control Deactivation Switch. The parts department person I talked to, Mario Rodriguez, stated that the Speed Control Deactivation Switch was located on top of the brake master cylinder - the same switch that appeared to have started the fire in this vehicle.

Vehicle Data: Ford F-150 Supercrew 4X4, Lio, Plate 5GM-B19, Tan in color, VIN #1FTRW08L01KE83786, PROD. DATE 09/00 (2001 model).

Apparatus Information

Unit ENGINE 20
 Dispatched 03/07/2006 03:10:00 Responding 03/07/2006 03:11:13 Onscene 03/07/2006 03:13:08 Cleared
 Narrative

Personnel Information

MFIRS - 10 Personnel

<u>Attendees</u>	<u>Unit Number</u>	<u>Rank</u>
COTE	FD1240	Firefighter
GREGOIRE	FD0822	Fire Specialist
ROLLO	FD1149	Firefighter
HOPE	FD1634	Firefighter
STEPHEN		
RONALD		
GEORGE		
STEPHEN		

Austin Fire Department

517 S. Pleasant Valley Road
Austin, Texas 78741

Phone: (512) 974-0100
Fax: (512) 974-0162

NFIRS - 2 Fire

FDID State Incident Date Unit Shift Incident Number 0
WP001 TX 03/07/2005 08:08:00 ENG29 A Tritsch Incident No 05014452 Exposure 0

B) Property Details	C) On-Site Materials or Products	Storage Use
B1) Non Residential ☐	(1)	1) N None
Residential Units ☐	(2)	2) N None
B2) Buildings Involved ☐	(3)	3) N None
B3) Acres Burned < One ☐		
Acres Burned ☐		

D) Ignition	E) Cause / Factor
D1) Area of Fire Origin 03 Engine area, running gear, wheel area	E-1 Cause of Ignition Exposure Report ☐ E Failure of equipment or heat source
D2) Heat Source 13 Arcing	E-2 Factors Contributing to Ignition 34 Unspecified short-circuit arc
D3) Item First Ignited 01 Electrical wire, cable insulation	E-3 Human Factors None (0)
D4) Material Type First Ignited 00 Type of material first ignited, other	() Asleep () Possibly impaired by alcohol or drugs () Unattended person () Possibly mentally disabled
	() Physically disabled () Multiple persons involved () Age was a factor Age of person involved 0 Sex Unknown

F) F-1 Equipment Involved	F-2 Equipment Power Source	G) Fire Suppression Factors
Brand Model Serial # Year	F-3) Equipment Portable ☐ Portable equipment normally can be moved by one person, is designed to be used in multiple locations, and requires no hook to attach.	Enter up to 3 codes.

H) H-1 Mobile Property Involved
3 Involved in ignition and burned
H-2 Type
10 Passenger road vehicle, other

FO Ford	F-150	2001 5QM-519	TX Texas	1PTRW06L91KE93796
Make	Model	Year License #	State	VIN Number

Austin Fire Department

517 S. Pleasant Valley Road
Austin, Texas 78741

Phone: (512) 974-0198
Fax: (512) 974-0162

Company Name	Contact Name	Contact Type	Phone
		Owner	



RBZ00032
date: 06-20-05
time: 12:42 PM

[REDACTED]

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

VEHICLE DAMAGE REPORT

[REDACTED]

date of loss
03-07-05

```
*****  
* Estimate Vehicle Info *  
*  
* Vehicle Owner: [REDACTED] *  
* Vehicle Description: 01 FORD F150 CREW CAB GOLD *  
*  
*****
```

STATE FARM INSURANCE COMPANIES
AUSTIN AREA CLAIMS
(512) 918-4780 LOCAL
(888) 888-2114 TOLL FREE

SUPPLEMENT FAX (512) 918-6580 TOLL FREE SUPPLEMENT FAX (800) 378-6402

CD LOG NO 629 -0

03-10-05 11:33 AM

ESTIMATE

CLAIM INFORMATION

CLAIM # [REDACTED]
COMPANY STATE FARM
FAX [REDACTED]
INSURED [REDACTED]
CLAIMANT [REDACTED]

POLICY # [REDACTED]
CLAIM REP PATT. LENA [REDACTED]
WORK PH# [REDACTED]
LOSS DATE 03-07-05
LOSS TYPE COMPREHENSIVE

INSPECTION

TYPE FIELD
PRIMARY POI NON-COLLISION
APPRAISER NAME JENNIFER HALL
ADDRESS [REDACTED]

SECOND POI [REDACTED]

INSP DATE 03-10-05

OWNER

[REDACTED]
COLUMBUS TX [REDACTED]

WORK# [REDACTED]
HOME# [REDACTED]

REPAIR

ATTN RANDY BRASWELL
MAXWELL FORD
5000 IH 35 SOUTH
AUSTIN 78745-
SHOP PHONE (512) 443-5000

SHOP LIC# [REDACTED]
CAR IN [REDACTED]
CAR OUT [REDACTED]
REPAIR [REDACTED] DAYS
FAX (512) 916-2659

VEHICLE

2001 FORD F-150 LARIAT 4 DR CREW CAB
8CYL GASOLINE 5.4

OPTIONS

TWO-STAGE - EXTERIOR SURFACES
AIR DAM/VAL FNL MID FOG LAMPS
RUNNING BOARDS
MOONROOF
FRAME MOUNTED TRAILER HITCH
FOUR WHEEL ANTI-LOCK
AIR CONDITIONING
KEYLESS ENTRY SYSTEM
PRIVACY SIDE & BACK GLASS
POWER WINDOWS

4-WHEEL DRIVE
WHEEL FLARES
DRIVER POWER SEAT
REAR STEP BUMPER
ELEC REMOTE CONTROL MIRRORS
TILT STEERING WHEEL
CRUISE CONTROL
SLIDING BACK GLASS
POWER DOOR LOCKS

BODY COLOR GOLD
CONDITION [REDACTED]

MILEAGE 82,832
VIN 1FTRW08L91KE [REDACTED]

2001 FORD F-150 LARIAT 4 DR CREW CAB

CLAIM #

LOG 629

-0

03-10-05 11:33 AM

LICENSE

CODE

P820

LICENSE STATE TX

VEH INSP #

REMARKS:

OF CODES:

* = USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
EC = ** QUALITY REPL PART	UC = RECOND PART	UM = REMAN/REBUILT PART
EU = QLTY RECYCLED PART	EP = ** QUALITY REPL PART	PC = RECOND PART
PM = REMAN/REBUILT PART	TE = PARTL REPL PRICE	ET = PARTL REPL LABOR
IT = PARTIAL REPAIR	I = REPAIR	L = REFINISH
BR = BLEND REFINISH	TT = TWO-TONE	CG = CHIPGUARD
SB = SUBLET	N = ADDITIONAL OPERATION	RI = R&I ASSEMBLY
P = CHECK	RP = RP-RELATED PRIOR	UP = UP-UNRELATED PRIOR

OP	GDE	MC DESCRIPTION	MFR. PART NO.	PRICE	AJ%	B%	HOURS	R
E	0010	PAD, INSULATOR HOOD	YL3Z16738AA	82.95			0.3	1
E	0111	APRON, FRONT FENDER LT	F75Z16103AB	65.58			0.7	1
E	0786	AIR CLEANER ASSEMBLY	3L3Z9600AA	308.92			0.4	2
E	1725	MASTER BRAKE CYLINDER	YL1Z2140AA	109.85			0.3	2
E	0695	SENSOR, ANTI-LOCK BR LT	XL3Z2C204CB	142.35			0.5	2
SB		TIRE-LEFT FRONT, BALANC SUBLET		187.00*				1*
		>>BF GOODRICH T/A LT 265/70R17						
		>>DISCOUNT TIRE 339-9796 INC MOUNT & BALANCE						
E		WIRING HARNESS	REPLACE OEM	752.42*				2*
		>>PART# 1L3Z-12A581-HC						
E		WIRING ASSEMBLY	REPLACE OEM	132.33*				2*
		>>PART# 1L3Z-14404-HA						
		8 ITEMS						

FINAL CALCULATIONS & ENTRIES

PARTS

GROSS PARTS

\$ 1,594.40

OTHER PARTS

PAINT MATERIAL

ADJUSTMENTS

DISCOUNT

MARKUP

PARTS & MATERIAL TOTAL

\$ 1,594.40

TAX ON PARTS & MATERIAL @ 8.250%

\$ 131.54

LABOR

RATE

REPLACE HRS

REPAIR HRS

1-SHEET METAL \$ 40.00 1.0 \$ 40.00

2-MECH/ELEC \$ 60.00 1.2 \$ 72.00

3-FRAME \$ 42.00

4-REFINISH \$ 40.00

5-PAINT \$ 26.00

LABOR TOTAL

\$ 112.00

2001 FORD F-150 LARIAT 4 DR CREW CAB

CLAIM # [REDACTED] LOG 629 -0

SUBLET REPAIRS

TOWING

STORAGE

\$ 03-10-05 11:33 AM
187.00

GROSS TOTAL

\$ 2,024.94

LESS: DEDUCTIBLE

\$ 50.00-

NET TOTAL

\$ 1,974.94

PXN Y/00/00/00/00/00 CUM 00/00/00/00/00 GEOCODE: 78728 AUSTIN AREA

ADP PENPRO W0410 ES LOG629 -0 03-10-05 23:46:13 REL 4.10 SW01/05 DT02/05

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