



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 17-JUN-2005
Repository:
Reference No.: 10125684

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: NORTH RIDGE State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to report to the manufacturer of your vehicle? YES NO
In the absence of an authorized representative, you must provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 6/24/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: WAULT6BE12A [Redacted]
Make: AUDI Model: A4 Model Year: 2002
Date Purchased: 15-MAR-02 Dealer's Name and Telephone Number: KEYS AUDI Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: VAN NUYS State: CA Zip Code: [Redacted]
Transmission Type: AUTOMATIC Antilock Brakes: Cruise Control: Powertrain: ALL WHEEL DRIVE Vehicle Component Code: 190000 TIRES
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 24-JUN-2004
Failure Mileage: [Redacted]
Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: MICHELIN Tire Model (Name or Number): 11R245 Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM9ABC036): F34CDFYX4801 Original Equipment: Prior Repair: Failure Location: DRIVER SIDE REAR
Tire Component Code: 190000 TIRES Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONTACT'S VEHICLE HAD TWO TIRE FAILURES WITHIN THE LAST ELEVEN MONTHS FOR NO APPARENT REASON. MANUFACTURER STATED THEY DID NOT KNOW WHY HE WAS HAVING TIRE FAILURE. MICHELIN, PRIMACY, SIZE IS 235/4517. ON JUNE 24, 2004 NOTICED LOSS OF TIRE PRESSURE, 1LB OR 2 EVERY MONTH. COULD NOT FIGURE OUT THE CAUSE OF THE PROBLEM. WHILE REPLACING THE VALVE STEM, AND PUTTING THE TIRE BACK ON THE RIM AND TRYING TO REINFLATE THE TIRE THE INSIDE WALL OF THE TIRE BLISTERED. A VEHICLE WAS UNSAFE TO DRIVE. THE TIRE WAS SENT TO MICHELIN FOR EVALUATION. THERE WAS A TINY LEAK IN THE TIRE, BUT THAT WASN'T ENOUGH TO CAUSE THE BLISTER, REEVALUATION COULD NOT DETERMINE WHY THE TIRE BLISTERED. REPLACEMENT TIRE JUST FAILED ON 5-25-2005 WHILE IN A PARKING LOT AND THE TIRE WALL BEGAN TO SEPARATE FROM THE TIRE. AMERICA TIRE COMPANY ANALYZED THE TIRE, AND NO CAUSE FOR THE TIRE FAILURE WAS DETERMINED. ALSO, THIS TIRE WAS SENT FOR EVALUATION AND HAS NOT HEARD ANYTHING YET. HE TRIED TO FIND OUT FROM TIRE MANUFACTURER AND AUDI ABOUT RECALLS, AND THEY WOULD NOT PROVIDE ANY INFORMATION. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.