



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 JUN -8 AM 4:30
17-JUN-2005

Repository ☐

Reference No.
10125665

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HENDERSON State NC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED]

Date 6/12/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G1ND52M5X6 [REDACTED]
Make CHEVROLET Model MALIBU Model Year 1999
Date Purchased 01-JAN-99 Dealer's Name and Telephone Number CHARLES BOYD CHEROVLET 252-492-6161 Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner ☒ Dealer's City HENDERSON State NC Zip Code 27536
Transmission Type ☒ Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS
AUTOMATIC ☒ Cruise Control Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 27-FEB-2002 Failure Mileage 43000 Failure Speed 65
WARPED ROTORS
DEGRADED STOPPING ABILITY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: CHEVROLET, MALIBU 1999, VEHICLE HAD BRAKE PROBLEM. CONSUMER TOOK VEHICLE TO THE DEALER FOUR TIMES OVER THE LIFE OF THE CAR. DEALER TOLD THE CONSUMER THAT THE VEHICLE HAD WARPED ROTORS. DEALER FIXED THE BRAKES FOUR TIMES AT CONSUMER'S EXPENSE, GM DENIED THE PROBLEM. THE FIRST TIME THE BRAKES ONLY LASTED UNTIL 43,000 MILES. THE SECOND UNTIL 71000 MILES, THE THIRD TIME UNTIL 79000 MILES, AND THE FORTH TIME UNTIL 91500 MILES. *AK

EACH TIME THE PROBLEM WAS DETECTED BY THE SECOND DRIVER
REPAIRS MADE BEFORE ACCIDENT OCCURRED. PRIMARY DRIVER
DIDN'T HAVE A CLUE THAT A PROBLEM EXISTED. IT MAY
HAVE RESULTED IN AN ACCIDENT AT SOME FUTURE DATE.
INTERNET HAS NUMEROUS REPORTS OF SAME DEFECT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).