U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

| Date Received | Repository ☐ |
|---|---|
| 17-JUN-2005 | Reference No. 10125611 |

**OWNER INFORMATION (Type or Print)**

| Name | Daytime Telephone Number | E-mail Address |
|---|---|---|
| Address [redacted] | [redacted] | |
| City NEW HAMPTON / State IA / Zip Cod [redacted] | Evening Telephone Number | |

*Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?* ☐ YES ☒ NO
*In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.*
Signature of Owner _____ Date __/__/__

**VEHICLE INFORMATION**

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| 2C3JA53G95H [redacted] | CHRYSLER | 300 | 2005 |

| Date Purchased | Dealer's Name and Telephone Number | | | Engine: | Fuel Type: |
|---|---|---|---|---|---|
| 04-NOV-04 | TORKELSON MOTOR INC | | | No. Cylinders 6 | Gas |
| Original Owner [X] | Dealer's City ELGIN | State IA | Zip Code 52141 | | |

| Transmission Type | | Powertrain | Vehicle Component Code |
|---|---|---|---|
| AUTOMATIC | [X] Antilock Brakes<br>[X] Cruise Control | REAR WHEEL DRIVE | 114200 ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH<br>Multiple Failure: 1 |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

| Incident Date(s) | Failure Mileage | Failure Speed | |
|---|---|---|---|
| 17-JUN-2005 | | | |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMAL9ABC036) | ☐ Original Equipment<br>☐ Prior Repair | Failure Location: |
| Tire Component Code | | Tire Failure Type |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

**APPLICABLE INCIDENT INFORMATION**
*(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | | | N |

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT. THERE WAS A COMPLAINT FILED ON THIS VEHICLE ODI 10125220 CONCERNING AIR BAG LIGHT COMING ON AND STAYING ON. DEALERSHIP FOUND OUT IT WAS THE CLOCK SPRING, AND THEY HAVE REPLACED IT 3 TIMES, BUT IT KEPT FAILING. CURRENTLY, CAR WAS AT DEALER, THE DEALER STATED THAT THERE WAS INFERIOR WIRE USED ON WIRE HARNESS. DEALER WAS TO REPLACE ENTIRE WIRE HARNESS UNDER DAS BOARD. THERE WAS GOING TO BE A WEEK OR TWO DELAY IN GETTING THE PARTS. THEN THE WAS CONCERN THAT IF THERE WAS INFERIOR INSULATION INVOLVED WITH WIRE HARNESS THIS COULD CAUSE SEVERE PROBLEMS SUCH AS A FIRE. *AK

Further info from dealer after work completed: old wire harness had defective connection points. Also, a number of 300's made early had same defective harnesses installed. Car in question was built in April 2004.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY