



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-JUN-2005

Repository ☐

Reference No.
10125471

OWNER INFORMATION (Type or Print)

Name

Address

City FLEETWOOD

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNELT9W3S8

Make

CHEVROLET

Model

ASTRO

Model Year

1995

Date Purchased
23-MAY-98

Dealer's Name and Telephone Number
RICH'S AUTOMOTIVE 610-929-5156

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☐

Dealer's City
LAURELDALE

State
PA

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
ALL WHEEL DRIVE

Vehicle Component Code

021220 SUSPENSION:FRONT:SPRINGS:TORSION BAR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-JUN-2005

Failure Mileage
66000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: WITHOUT WARNING TORSION BAR BROKE AND DROVE ITSELF INTO THE AXEL SHAFT. DEALER FIXED PART, AND SAID IT WAS FORTUNATE THAT NO ONE WAS DRIVING WHEN IT HAPPENED. MANUFACTURER HAS NOT BEEN CONTACTED YET. THE REPAIR INCLUDED ALL FOUR OF THE TORSION BARS AND THE BRACKETS THEY FIT INTO. *AK AND HAD TO REPLACE LEFT SIDE AXLE SHAFT (FRONT LEFT.) moments before the breakage my wife had just returned home with 2 (Two) grandchildren 8 and 12 yrs old. fortunately the final breakage didn't occur while she was driving with the children since the front left of the van dropped nearly to the ground. This most likely would have thrown the van into a nose roll over with no way to control van or steering. this would have most likely produced catastrophic and tragic results. Called GM customer service manager Ruby Creel and filed complaint # 1-343393525 GM denied any responsibility or assistance since according to them service and repair was not authorized by a GM certified service mechanic. od - owners manual indicates GM inspection only required if still under warranty. Also contacted PA senator michael o'pake. He sends a consumer complaint form which is to be returned to PA Attorney General. (Tom Corbett) Enclosed copy of mechanics invoice. We also are writing a letter to GM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).