

Batavia, IL

69-10125400-1206

September 22, 2005

Mr. Jeffrey Gamerman
USDOT NVS 211
400 7th Street
SW Washington DC
20590

Dear Mr. Gamerman:

Attached are four photos of an attempt at showing the state of the curled dashboard on my 1999 Ford Contour. You will note that it is so curled and pulled away from its metal base that I can't see the hood of my car without raising myself up in the car seat and the curling is now pressing up against the sloped windshield and straining on the front passenger's airbag. The front windshield vent is virtually rendered useless because the air is forced to the outer edges where the dashboard is not curled up to the window. The tabs you see along the top of the curled dashboard once held a flat plastic vent cover. In hot weather with sun coming in through the front window the dashboard makes a popping sound on the passenger side like its straining against the airbag.

I know of no domestic or foreign automobiles, other than this particular year's Ford product, that has this problem. Please resolve this for me. Thank you.

2006-09-23 7:09 PM

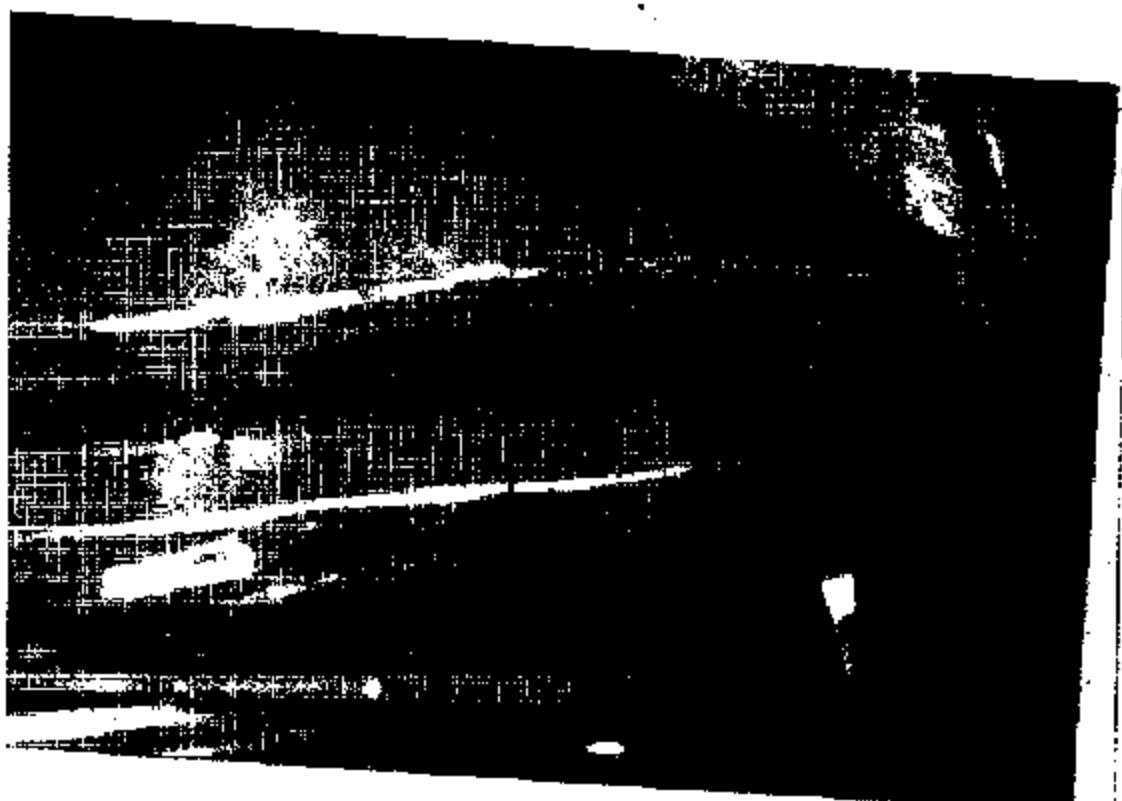


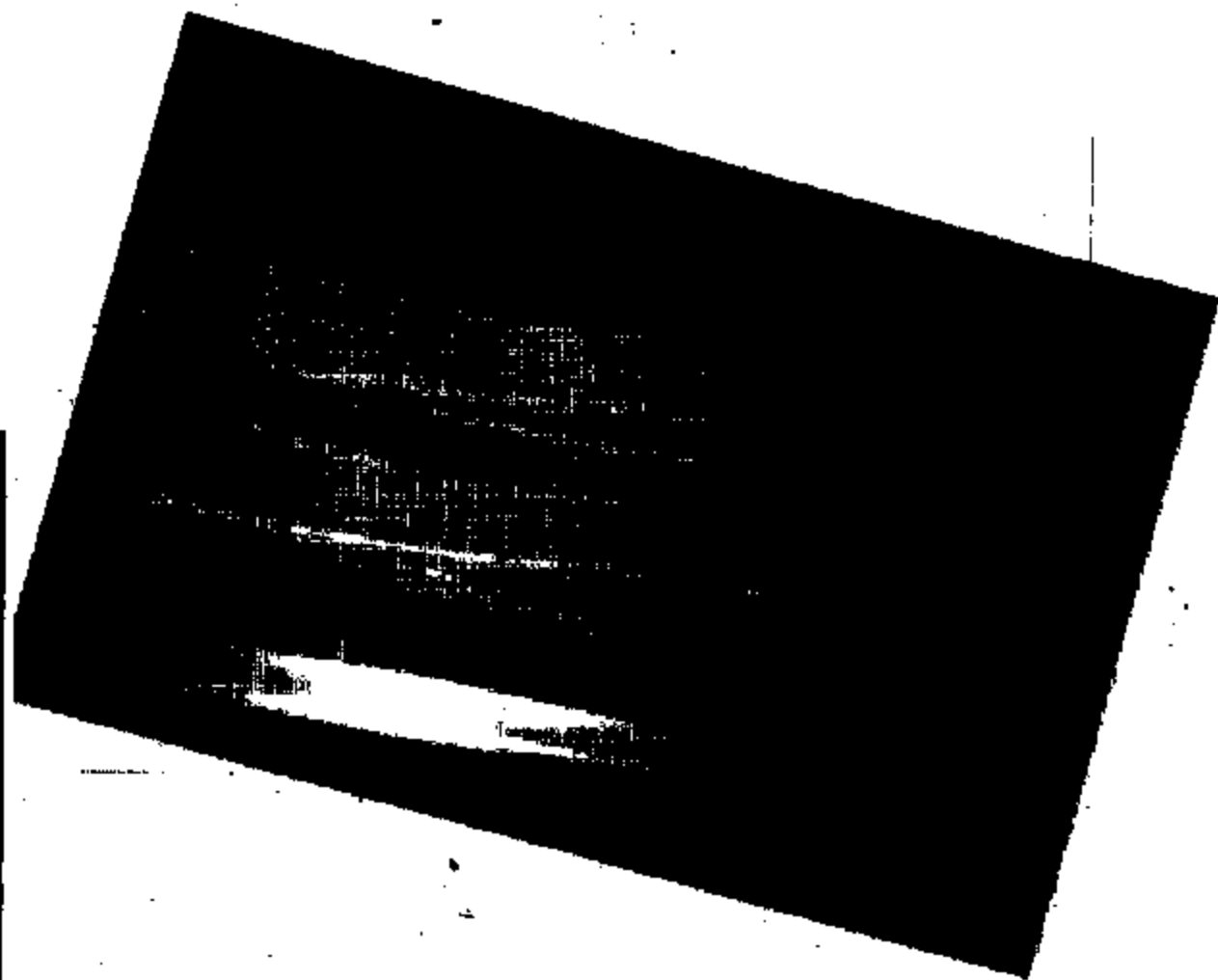
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Even from the back seat, one
cannot see the hood or the wind-
shield wiper blades.



Through a glass window you
can see how the dashboard has pulled
away from its metal base on the
driver's side both at the front edge
and just the front. On the left
is the white line of the passenger air bag.





This view is of the passenger side.
Note the white line of the air bag
below the curved dashboard and how
it has pulled away from it's glued
metal base in front of and behind
the window vent.



While seated in the drivers seat
you cannot see the hood of the car
over the central dashboard. You
can't even see the windshield
wipers.