



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 13-JUN-2005  
Repository:   
Reference No.: 10125066

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: ROCKFORD State: IL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]  
Evening Telephone Number:  
E-mail Address:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JH2PC21374M [REDACTED]  
Make: HONDA Model: REBEL Model Year: 2004

Date Purchased: 11-JUN-05 Dealer's Name and Telephone Number: FREEPORT HONDA KAWASAKI 815-235-7589  
Engine: No: Cylinders 2 Fuel Type: Gas  
Original Owner:  Dealer's City: FREEPORT State: IL Zip Code: 61032

Transmission Type: MANUAL Antilock Brakes:  Cruise Control:   
Powertrain: REAR WHEEL DRIVE Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING:ENGINE  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 12-JUN-2005 Failure Mileage: 88 Failure Speed: 15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example: DOTM19ABC036): \_\_\_\_\_ Original Equipment:  Prior Repair:  Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CALLER BOUGHT A MOTORCYCLE AND HAS GONE ONLY 88 MILES AND THE OIL LIGHT CAME AND ENGINE DIED.WHEN SHE GOT HOME SHE FOUND THAT IT HAD NO OIL IN IT. DEALER HAS NOT BEEN CONTACTED YET. MANUFACTURER HAS NOT BEEN CONTACTED YET. MODEL NOT FOUND IN LIST, MODEL IS A VT600CD4.\*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I rode 88 miles in 2 days. 40 of these miles were from the dealership in Freeport, FL to home in Rockford, FL. Upon purchase the only vehicle information given was how to start the bike & location of clutch and brakes. Where & how to check oil was not explained. No owner's manual was given except for the one attached to the bike, which lacks detail regarding exactly how to check oil. I checked the oil ~~with~~ before starting the bike in the leaning position. There was a little oil on the very bottom of the dipstick. I rode the bike 48 miles. Within 2 blocks of home, the bike quit. I was turning the corner, finished the turn ~~in~~ in 2nd gear was about to accelerate and the bike quit, swerved in the rear, stopped and dropped to the left. The left turn signal was cracked. The oil light was on. The coolant light blinked. I was able to start the bike & ride it 2 blocks home.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

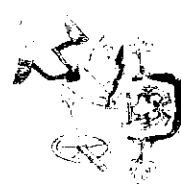
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

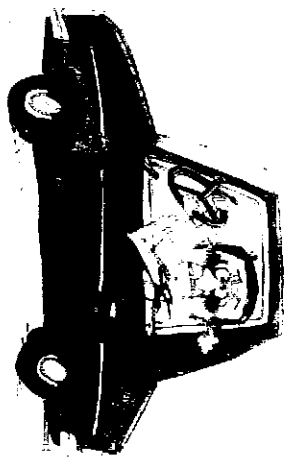
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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Narrative Description of Incident continued:

When the bike cooled, I again checked the oil with the bike on the kickstand, as before. There was absolutely no oil on the dipstick. I called DOT and Honda to report the incident. On Tuesday, when the Honda dealership in freight opened, I called to report the incident. The mechanic came the following Wednesday to my home to assess the problem. I had not started the bike since the incident. The mechanic took the bike out and rode it. The oil light did not come on

and the bike ran okay. The mechanic said that since the bike was new and had been sitting on the show-room floor, maybe something was in the lines and blew itself loose when he rode it. He said that a small particle may have been there from manufacturing or from sitting and blew itself loose after clogging the lines. He said the bike may have stopped running due to a small particle clogging the line and later blew itself out of the system. That maybe why the bike runs well now and the oil light does not come on now.

cont'd →

live to ride



ride to live

The left turn signal lights up and works, but is very cracked. Since it sounds like a manufacturing problem or possibly a cause of the bike sitting & debris collecting in the oil tank, it would be appreciated if Honda would fix the turn signal. Additionally, some things need to occur prior to the sale and delivery of the bike to the customer.

- 1) A thorough preparation of the bike.
- 2) If a bike has been sitting on the show-room floor for a period of time, such as in this case, the tanks and lines should be flushed.
- 3) A detailed explanation regarding the bike should be presented to a new bike owner.

I do think that if the above three things had occurred, this incident would not have happened. Bike safety is the first and foremost concern of a bike rider and should also be a very high priority for the dealer.

Respectfully submitted,

