



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 10 JUN 2005
Repository:
Reference No.: 10124816

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: PLEASANTON State: CA Zip Code: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, you may wish to provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 6.20.05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SALAA2545 [Redacted]
Make: LAND ROVER Model: LR3 Model Year: 2005
Date Purchased: 20-OCT-03 Dealer's Name and Telephone Number: LAND ROVER OF MISSION VIEJO
Engine: No. Cylinders: 8 Fuel Type: Gas
Original Owner: Dealer's City: MISSION VIEJO State: CA Zip Code: [Redacted]
Transmission Type: AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 353100 EQUIPMENT:ELECTRICAL:ANTI-THEFT DEVICES
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 31-OCT-2004
Failure Mileage: [Redacted] Failure Speed: [Redacted]
Based up warnings for sensors

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R16): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair
Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

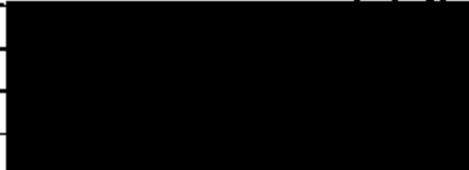
DT: VEHICLE HAS SENSORS THAT TELL WHEN IT IS BACKING UP AND ABOUT TO HIT SOMEONE. BACK UP SENSORS TAKE UP TO 15 SECONDS TO ENGAGE AFTER VEHICLE ALREADY BACKED UP. THE WARNING SYSTEM SOMETIMES WORKS FINE AND SOMETIMES IT TAKES 16 SECONDS TO ENGAGE. *AK
THE CAR HAS AN AUTOMATIC ELECTRICAL BRAKES WHICH RELEASES WHEN YOU DEPRESS THE IT OCCURS. IF YOU PUT THE CAR IN REVERSE AND START TO BACK UP THE BRAKES RELEASES IMMEDIATELY BUT THE BACK UP SENSORS DO NOT OPERATE FOR A LONG TIME - UP TO 15 SECONDS BY THEN

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579 THIS INFORMATION IS REQUESTED PURSUANT TO AUTHORITY VESTED IN THE NATIONAL HIGHWAY TRAFFIC SAFETY ACT AND SUBSEQUENT AMENDMENTS. YOU ARE UNDER NO OBLIGATION TO RESPOND TO THIS QUESTIONNAIRE. YOUR RESPONSE MAY BE USED TO ASSIST THE NHTSA IN DETERMINING WHETHER A MANUFACTURER SHOULD TAKE APPROPRIATE ACTION TO CORRECT A SAFETY DEFECT. IF THE NHTSA PROCEEDS WITH ADMINISTRATIVE ENFORCEMENT OR LITIGATION AGAINST A MANUFACTURER, YOUR RESPONSE, OR A STATISTICAL SUMMARY THEREOF, MAY BE USED IN SUPPORT OF THE AGENCY'S ACTION.
SOME ONE. THIS IS A VERY DANGEROUS SAFETY PROBLEM

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS HAS BEEN REPORTED TO MY DEFENSE
BY (NAME) LYON AT (WORK NAME) - SAM, THE
SERVICE MANAGER. IT HAS BEEN
REPORTED TO THE WAY LYON SAFETY HOTLINE



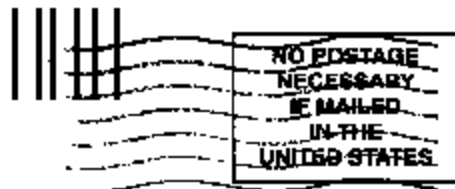
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

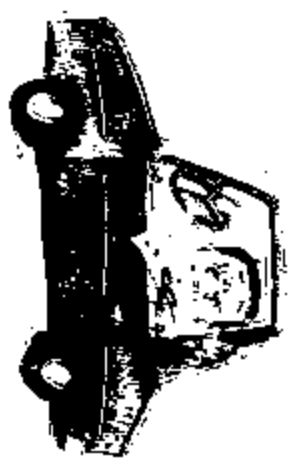
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

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and dial toll free at

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