

10124740

May 20, 2005

Massapequa N.Y.

Phone

RE: UNEXPECTED ACCELERATION
Complaint # 10118694

US Dept. of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
NVS-210, 400 7th Street, SW
Washington, DC 20590

Dear Defect Investigator

I purchased a new 2005 Honda Accord sedan in February with the 2.4 liter 4 cylinder engine. At every cold engine start I experience, what I consider to be, a dangerous condition.

At start up the engine will run at 1500 rpm. When put in gear (drive or reverse) with the brake pedal depressed the rpm drops to 1000. Upon release of the brake the car begins to roll, as normally expected, for about 2 seconds and then the rpm will suddenly jump to 1500 and the vehicle accelerates immediately to just under 10 MPH, an unexpected and dangerous condition.

Honda says this is "normal", and allowed me to test drive another 2005 Accord with a cold engine. It performed the same. I have called other Honda dealers service and also gone on-line and asked other owners to see if others have similar complaints. I have found that this is the way this vehicle performs.

I now believe that this condition is, in fact, normal and as such represents a **dangerous defect in the idle control program of this vehicle**. Honda claims this cannot be reprogrammed.

I am in touch with American Honda Motor Co. Inc. customer service with no satisfactory results. I feel this unsafe condition must be addressed.

Truly

Maria
6/3/05