

[REDACTED]

BRANCHVILLE, N. J.

[REDACTED]

REC'D
MAY 13 10 07 AM '05

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TO: DISTRIBUTION

FROM: [REDACTED]

SUBJECT: PARKING BRAKE=SAFETY ISSUE & CONCERN
VIN # 1GNDT13W41 [REDACTED]

ON MAY 11, 2005 I DROVE MY WIFE TO THE DOCTORS OFFICE,
PARKED THE CAR , & APPLIED THE PAKING BRAKE. I SHIFTED FROM
DRIVE TO NEUTRAL. I LOOKED DOWN AT THE INSTRUMENT PANEL &
FELT AS IF I WAS MOVING. THE CAR WAS ROLLING BACKWARD, THE
PARKING BRAKE WAS ENGAGED & THE CAR WAS IN NEUTRAL. IF I
HADN'T
NOTICED THE CAR ROLLING BACKWARD I WOULD HAVE STRUCK THE CAR
BEHIND ME. WHAT IF ANYTHING ARE YOU DOING ABOUT THIS SAFETY
SITUATION? REFER TO MY MEMO MAILED TO YOU ON APRIL 1, 2005.
IF THE PARKING BRAKE DOSENT HOLD & THE CAR ROLLS BY
ITSELF & CAUSES DAMAGE, I WILL BE FORCED TO SEEK LEGAL ADVICE.

DISTIBUTION:

HIGHPOINT CHEVROLET
500 ROUTE 23
SUSSEX, N. J.
MANAGER-SERVICE DEPARTMENT

NAR
COJ
6/3/05

CHEVROLET MOTOR DIVISION
CHEVROLET CUSTOMER ASSISTANCE CENTER
P. O. BOX 33170
DETROIT, MI 48232-5170
1-32354
1-800-222-1020

NHTSA U. S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, D. C. 20590

VERY TRULY YOURS



MAY 16, 2005

[REDACTED]
BRANCHVILLE N. J.
[REDACTED]

TO: DISTRIBUTION

APRIL 1, 2005

FROM: [REDACTED]

SUBJECT: PARKING BRAKE-SAFETY ISSUE & CONCERN
VIN # 1GN0T13W41 [REDACTED]

THIS IS TO CONFIRM OUR TELEPHONE CONVERSATION OF MARCH 24, 2005 WITH BOTH THE NHTSA REPRESENTATIVE & THE CHEVROLET CUSTOMER ASSISTANCE REPRESENTATIVE. I LODGED A COMPLAINT ABOUT MY PARKING BRAKE GOING OUT OF ADJUSTMENT TWICE IN TWO YEARS. THE 2001 BLAZER WAS PURCHASED USED ON 3/14/02 & THE PARKING BRAKE HAD TO BE ADJUSTED 3 TIMES. TWICE AT A COST TO ME FOR \$110.00 PER ADJUSTMENT & ONCE (MARCH 22, 2005) AT NO COST TO ME. EACH TIME THE BRAKE WAS ADJUSTED, THE PARKING BRAKE WOULD EVENTUALLY GO RIGHT DOWN TO THE FLOOR BOARD. THIS LAST ADJUSTMENT, THE PARKING BRAKE IS WITHIN ONE INCH OF THE FLOOR BOARD.

TO ME THIS IS UNACCEPTABLE & I STRONGLY FEEL THIS IS A SAFETY DEFECT. EITHER THERE IS A DESIGN FLAW OR THE PARTS WERE DEFECTIVE AT THE TIME OF ASSEMBLY.

PLEASE INVESTIGATE & RESPOND TO MY SAFETY CONCERN. IF I WERE TO TAKE THE BLAZER FOR INSPECTION & THE PARKING BRAKE IS DOWN TO THE FLOOR BOARD I AM SURE THE BLAZER WOULD FAIL THE SAFETY INSPECTION.

DISTRIBUTION:

HIGH POINT CHEVROLET
500 ROUTE 23
BUSSEX, N. J. 07461
MANAGER-SERVICE DEPARTMENT

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