


 U.S. Department
of Transportation

 National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

10124724

 Od_or _____
r_dk _____
od_tr _____
up_tr _____

Reference No.

265 JUN -3 1997

OWNER INFORMATION (Type or Print)

 Name _____
Street No. _____ Apt. No. _____
City Rochester State NY Zip _____
Daytime Telephone Number _____

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date _____

PRODUCT INFORMATION

 Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) _____ Make Saturn Model SC2 Year 1997
1G8ZH1278V2

 Purchased Date 11/4/96 Dealer's Name Saturn of West Ridge Engine Size 4.4L ☐ Turbo ☐ Diesel ☒ Gas
No. Cylinders 4 Fuel Injection ☐ ☒ Fuel Injection
☒ New ☐ Used Dealer's City Spencerport State NY Zip Code 14539

 Manufacture Date (on driver's door or pillar) 11/96 Transmission Type ☐ Manual ☒ Automatic Restraint System ☒ Driver's Air Bag ☐ Motorbell ☒ Passenger's Air Bag ☐ 2-Point Belt ☐ 3-Point Belt Cruise Control ☒ Yes ☐ No Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

 Part Name(s) Transmission spider pin, carrier and gear Location ☐ Left ☐ Right ☒ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement Handicap Adaptive Equip ☐ Yes ☒ No

N/A → TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

 Tire Brand _____ Tire Name _____
Complete Tire Size _____ DOT No. _____
No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____ Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

 Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Fatalities 0 Reported to Manufacturer ☒ Yes ☐ No by copy of this report

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Was driving on expressway when explosion occurred in engine. Pulled over, engine was emitting steam, vehicle was unable to engage in gear. Under car was fluid and pieces of broken metal were on the highway. Had GM certified mechanic team leader access the problem. He stated that spider pin broke, came lose from carrier.

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

jamming itself into the carrier which caused immediate transmission failure. It is unknown what engineering parts defect caused this, but damages could have been much more serious.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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