

43-5548-944


 U.S. Department  
of Transportation

 National Highway  
Traffic Safety  
Administration

# DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

Date Received

10124716

2005 JUN -2 AM 3:32

 Od\_or \_\_\_\_\_  
 rt\_dt \_\_\_\_\_  
 od\_rt \_\_\_\_\_  
 up\_ltr \_\_\_\_\_

Reference No.

## OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

ROCKWALL

State

TX

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
 In the absence of your signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5.6.05

## PRODUCT INFORMATION

 Vehicle Identification No. (VIN.) (Located at bottom of  
windshield on driver's side)

4 1 1 Z 6 E F B C 3 Y C

Make

COUNTRY  
COACH

Model

INTRQUE

Year

1997

 Purchased Date  
4-30-02

Dealer's Name

Buddy Gregg Motor Homes

Dealer's City

LEWISVILLE

State

TX

Zip Code

75067

 Engine Size  
(CID/CC/L)

☒ Turbo  
☒ Diesel  
☐ Gas  
☐ Fuel Injection

No. Cylinders

 Manufacture Date  
(on driver's door or pillar)

3-1997

Transmission Type

☐ Manual☒ Automatic

Restraint System

☐ Driverside Air Bag ☐ Motorbelt  
☐ Passengerside Air Bag ☐ 2-Point Belt  
☐ 3-Point Belt

Cruise Control

☒ Yes  
☐ No

Drivetrain

☐ Front  
☒ Rear  
☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility  
☐ Van ☐ Truck  
☐ Minivan ☐ Motorcycle  
☐ Other motorhome

Body Style

☐ 2-Door ☐ 4-Door  
☐ Stationwagon  
☐ Pick Up Truck  
☐ Other MH

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Drivers Front Tire

Location

☒ Left ☐ Right  
☒ Front ☐ Rear

Failed Part(s)

☐ Original  
☐ Replacement

Handicap Adaptive Equip

☐ Yes  
☐ No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand TOYO TIRES

Tire Name TOYO TIRE STATE FARM HAS TIRE

Complete Tire Size 225 275 R 70

DOT No. 3-01

No. of Failures

Date(s) of Failure(s) 4-12-05

Mileage at Failure(s) 60,841

Vehicle Speed at Failure(s): 60 mph

Failed Part(s)  
Available?☒ Yes ☐ NoNHTSA Previously  
Contacted?☐ Yes ☒ No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Reported to Manufacturer

☒ Yes ☒ No of five

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

STATE FARM HAS PHOTOGRAPHS  
 4-12-05 we were coming home from Austin TX Hwy 635  
 11:00 AM '03 we were in the right lane. Tire blow out ended up in  
 left lane after stopping. This cost \$8,000 in repairs and to this date  
 still don't have motor home back. I have a claim with the tire co  
 Toyo Tire USA Corp. Ins. Co. The Tokyo Marine & Fire Insurance Co Ltd  
 File No. 05021026 Claim No. PL T041505 T-021. I sent them a  
 photographs the estimate to fix motor home & detailed description of  
 incident. SENIOR EXAMINER Jerome Rowley at 626-568-7805. Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.