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American Honda Motor Co., Inc.
Acura Client Services
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1919 Torrance Blvd.
Torrance, CA 90501-2746

2005 MAY 25

EXECUTIVE SECRETARIAT

2005 MAY 20 1 P 4 07

TRAFFIC SAFETY ADM.

Re: 19UUA56693
Safety Recall Notice

In December 2004 after receiving the Recall Notice, I called Gurn Acura, 12150 I-10 West in San Antonio, Texas and explained to them I could not take my Acura to San Antonio because I was caring for my very ill husband who has since passed away. The dealership honored my request and picked up my car and returned it the same day. At that time I believe the car had around 10,000 miles on the odometer. Now the car has 11,000+.

On Friday, May 6, '05, my granddaughter was driving us to Boerne, Texas and when we were a few miles from Kerrville on I-10, we were aware of a loud roar the car was making. Two warning lights appeared plus red numbers flashing between 1 and 2 and finally settling on 2. Then we encountered a hot smell. With the emergency lights flashing, we slowly made our way back to Kerrville and into the mechanic's shop. He advised we send the car to the Acura dealer as surely a warranty would cover cost of repairs. Upon arriving home, I called the Acura dealer advising him I was having the car towed to their place in San Antonio. The tow truck man was at our door step soon after I finished talking with the service department at the dealership. Before noon that day, the car was in the service department of the dealership. Since I had explained to the service man my need for an automobile, he said the mechanic would look at my car right away and within an hour let me know if they could offer me car rental service. I called the Acura service department several times and was ultimately told by Patsy I should not expect my car to be placed in front of the other cars which had arrived at their shop before mine.

At 3:30 p.m. that day, I told Patsy it was necessary I have a car and that the Enterprise Car Rental Co. in Kerrville, Texas would close soon and I would not have a car the whole weekend. On my own I got the rental car I so desperately needed and arrived home to answer a call from Patsy. She had

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the nerve to tell me that the technician had looked at the car and "nothing was wrong with it".

Probably all the time I was waiting for the "technician to look at my car" someone in the service department was doing another "patch up" job, (the second one) . How else could all of those warning lights have closed? Then with no warning lights, Patsy could say "nothing is wrong with your car". Many people witnessed the warning lights, the smell, and the car not shifting out of second gear. On May 5, my grandson told me that a light indicating maintenance required kept flashing and staying maybe too long.

I have a defective, unsafe automobile. I expect Acura to replace this defective transmission with a new one so I can use my car again. I do NOT want another Oil Jet Kit put on my automobile. Apparently the second one was put on. I want a new transmission in my car and my life and the lives of my dear ones not endangered again.

Kerrville, Texas

Post Script: On May 6, my other granddaughter won first place at the horse show in the San Antonio Rose Palace with her Jumper Class horse. I missed the show because of my defective Acura. We are thankful we still have our lives.

Cc: Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Cc: Manager
Gunn Acura
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San Antonio, Texas 78230