

10124686

May 4, 2005

Albuquerque, NM

Jaguar Cars Ltd.  
Browns Lane  
Allesley  
Coventry  
CV5 9DR  
UK

2005 MAY 23 AM 4:39

RE: Demand for Recall & Repair of Defective Ball Joint Fracture on 2001 Jaguar, S-type  
VIN: SAJDA01N41F  
Owner:  
Our File No. 97085

Dear Jaguar Agents:

This letter is written on behalf of \_\_\_\_\_ purchased a 2001 S-type Jaguar. \_\_\_\_\_ has had the Jaguar serviced at regular, recommended intervals at Melloy Jaguar in Albuquerque, New Mexico. (See attached copies).

On April 20, 2005, \_\_\_\_\_ was pulling out of a parking lot in Albuquerque and the [right-front] tire suddenly went sideways and remained stuck in that position. The ball joint nuts attaching the wheel assembly had come loose and as a result, the wheel was stuck in the sideways position and was not driveable. \_\_\_\_\_ had the Jaguar towed to his home. Fortunately, due to the fact that he was driving at a low speed and exiting a parking lot, there was not an accident or damage to the vehicle other than the defective ball joint. That night, \_\_\_\_\_ checked the Internet for Jaguar recalls and found that a recall had been issued for exactly the same problem for Jaguar S-Type cars. The recall number is 00V359002 (copy attached).

On April 21, 2005, \_\_\_\_\_ s phoned Melloy Jaguar and spoke with the service manager, Allan McKean regarding the problem with his Jaguar. Mr. McKean stated that car was not included in the recall, even though it had exactly the same problem, and that \_\_\_\_\_ would have to pay for the repairs. A recall is issued to remedy an unsafe problem that has been identified with a particular type of vehicle. The unsafe problem, the acknowledged defective part--the front suspension lower ball joint-- is the issue, not the year the car was made. Obviously, when the recall was issued, Jaguar failed to include the entire class of cars that had the already admitted defect.

NAR  
GA  
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Melloy Jaguar  
Jaguar Cars Ltd.  
May 4, 2005  
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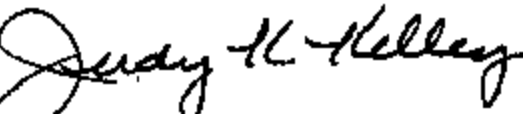
This letter serves as formal demand to expand the recall class of Jaguar S-type cars to include 2001 models, and any other year that Jaguar has notice or should have notice that the defect exists in that year Jaguar S-model car.

This letter also serves as demand to Melloy Jaguar and Jaguar Cars Ltd. to, within five (5) business days of the receipt of this letter, repair the defective lower ball joint assembly on Jaguar and make any other repairs required due to the defect at no cost to \_\_\_\_\_ to pay for the towing charges that \_\_\_\_\_ had to incur due to the Jaguar defect, and negligent or intentional failure to include the 2001 year model in the recall, and to provide with at least a full-size rental car to use while the Jaguar is being repaired; or if \_\_\_\_\_ has already had the vehicle repaired, to refund in full the costs of the repairs and towing charges.

Thank you for your prompt and professional attention to this matter. Failure to comply with the demands stated herein may result in further individual and class action litigation being brought against you.

Sincerely,

THE JAFFE LAW FIRM



for Julia Armstrong  
Attorney at Law  
JA/nat

Enclosures as stated

c: Department of Transportation  
National Highway Traffic Safety Administration  
400 7<sup>th</sup> Street, SW  
Washington, D.C. 20510  
Attn: Vehicle Recall Division

Clovis, New Mexico

REVENUE DEPARTMENT  
VEHICLE DIVISION  
REGISTRATION

Title Number  
021R9205A761471

← DIVISION USE ONLY 12886044

Year	Make	Model/Series	Number of Lanes	Color	Motor	Other
2001	JAGU	STP				
W. No.	First Year Reg.	Date of Issue	Type of Title	By - Part	By - Title	By - Lien
3300	2001	07/08/2002	01			
License Plate Number(s)			Title Use			
			P 30634818081121			
Commercial Vehicle			Previous Title No. and State			
N			30634818081121			
Security/Employer Registration/CRS No			1st Reg. Owner DOS			
7/25/02			12/21/1949			
Title Date			Maturity Date			
07/08/2002			07/08/2009			
Name and Address			F C U BOX 2080 NN 88101			

REG. EXPIRATION: 07/31/2003  
 Reg. Sticker Number: 00DFEC957  
 IMPORTANT: THERE IS A PENALTY CHARGE FOR FAILING TO RENEW BY THIS DEADLINE.

ODOMETER DISCLOSURE STATEMENT

REQUIRES THE PURCHASER OR SELLER OF A VEHICLE TO STATE THE ODOMETER MILEAGE UPON TRANSFER OF TITLE. A FALSE OR FRAUDULENT ODOMETER STATEMENT WILL BE SUBJECT TO FINES AND/OR IMPROBEMENT.

ODOMETER READINGS of the vehicle described above is 17222 (no word) miles and (circle one of the following):  
 THE ACTUAL MILEAGE (AM)  
 MILEAGE IN EXCESS OF MECHANICAL LIMITS (EM)  
 WARNING: NOT THE ACTUAL MILEAGE (ODOMETER DISCREPANCY (DM))

CERTIFICATION: I (We) hereby certify that the information given herein is true and correct to my (our) knowledge and affirm that I (we) am (are) financially responsible as defined in the Financial Responsibility Act. See reverse side.

Signature of 2nd registered Owner: BALLOON FL  
 Policy No. 038995892

County Name: ALBATE Policy Expiration Date: 1/20/2003

REGISTRATION FEE RESPONSIBLE FOR FALSE OR FRAUDULENT STATEMENTS MADE IN CONNECTION WITH APPLICATION OR HELD LIABLE FOR RECORDING ERRORS.

TXTLBOTLRINVBOSVIN TLAPFL1LIEN

Signature of M.V.D. Employee: [Signature] Date: 7-5-02

NO VALIDATION DAILY

# Recall Data

Automobile Recall Information/Archive

RecallData.org - Automobile recall archives and directory

## Recall #00V359002 - JAGUAR S-TYPE

**NHTSA Campaign Number:** 00V359002

**Vehicle/Equipment Make:** JAGUAR

**Vehicle/Equipment Model:** S-TYPE

**Model Year, 9999 If Unknown Or N/A:** 2001

**MFR Campaign Number:**

**Component Description:** SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

**Manufacturer's Involved In This Recall:** JAGUAR CARS

**Begin Date Of Manufacturing:** 19990101

**End Date Of Manufacturing:** 20000930

**Vehicle, Equipment Or Tire Report:** V

**Potential Number Of Units Affected:** 36661

**Date Owner Notified By MFR:** 20001127

**Recall Initiator (MFR/DOV/SC/OD):** MFR

**Manufacturer Responsible For Recall:** JAGUAR CARS

**Date Report Received By ODI:** 20001106

**Date Added To File:** 20001106

**Regulation Part Number:**

**Federal Motor Vehicle Safety Standard Number:**

**Defect Summary:**

VEHICLE DESCRIPTION: PASSENGER VEHICLES. THE FRONT SUSPENSION LOWER BALL JOINTS WERE NOT TIGHTENED TO SPECIFICATIONS WHEN THEY WERE ATTACHED TO THE LOWER CONTROL ARMS.

**Consequence Summary:**

IF THE BALL JOINT ATTACHING NUTS ARE NOT ADEQUATELY TIGHTENED, THEY CAN LOOSEN AND ULTIMATELY, RESULT IN FRACTURE OF THE BALL JOINT STUD. IF THE BALL JOINT FRACTURES, CONTROL OF THE VEHICLE COULD BE AFFECTED, INCREASING THE RISK OF A CRASH.

**Corrective Summary:**

DEALERS WILL INSPECT THE TORQUE ON THE TWO BALL JOINT ATTACHING NUTS. VEHICLES WITH LOOSE BALL JOINT ATTACHING NUTS WILL EITHER HAVE THE FASTENERS TIGHTENED TO SPECIFICATION, OR IF NECESSARY, THE BALL JOINTS WILL BE REPLACED.

[Back To 2001 Auto Recall Directory](#)

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pricing at The New York Times

**Ford Fire Recall**  
Legal info on Ford fire risk recall  
of F150, Expedition & Navigator.

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# Automotive Recalls and Technical Service Bulletins for 2001 Jaguar S-Type V6-2967cc 3.0L DOHC (AJV6) SFI.

Provided by ALLDATA



[Click Here For Full Technical Service Bulletins, Recall Information & More](#)

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## Bulletins for 2001 Jaguar S-Type V6-2967cc 3.0L DOHC (AJV6) SFI

### Safety Recalls

TSB Number	Issue Date	TSB Title
204-R136	DEC 00	Recall - Front Lower Ball Joint Inspection/Replacement
501-R134	DEC 00	Recall - Front Seat Belt Buckle

### General Recalls

TSB Number	Issue Date	TSB Title
303-S137	AUG 03	Campaign - Remanufactured Engine Replacement
301-S139	JUL 03	Campaign - Engine Breather Elbow Replacement
501-S132	FEB 02	Campaign - Rear Door Glass Inoperative in Hot Climate
5418-S140	FEB 02	Campaign - Assist Module Replacement
303-S138	JAN 01	Recall - Missing Vacuum Routing Label
303-S139	DEC 00	Campaign - PCM Reflash
303-S137	DEC 00	Campaign - Engine Knocking Sound/Contaminated Oil Cooler

### Service Bulletins

TSB Number	Issue Date	TSB Title
303-07	FEB 04	Engine Controls - Drivability Issues/Stalling
501-23	JAN 04	Power Locks - Vehicle Locks When Closing Door
3100-09	SEP 03	Steering - Steering Wheel Vibration
5204-09	APR 03	Tires/Wheels - Vibration/Shimmy
5415-02	OCT 02	Audio - Poor Reception Diagnosis & Modification
303-17	AUG 02	Engine cooling Overheating Thermostat Stuck Closed
307-07	JUL 02	A/T - Harsh/Slow Shifts/Reprogram PCM
303-07	JUL 02	Engine Control - MIL ON, P1383 or P1386
501-17	JUL 02	Interior - Rear View Mirror Loose
501-17	JUN 02	Body/Frame - Door Window Regulator Adaptation
507-06	MAY 02	A/T - Difficult Range Selection/No Start Condition
501-06	MAY 02	Interior - Front Seat Squab Covers Fasteners Broken
5204-07	MAY 02	Wheels/Tires - Vibration in Steering Wheel/Seats
5-98	APR 02	JTIS Workshop Manual - CD-ROM
501-14	APR 02	Seat/Steering/Mirrors - Memory System Diagnostics
5204-06	MAR 02	Front stabilizer Bar - Clunking Noise
303-06	MAR 02	Knock Sensor - Designation Clarification
501-12	MAR 02	Luggage Compartment Lid - Difficult to Open
1-130	MAR 02	WDS - JTY 759/13 Software
3-175	MAR 02	Warranty - Re-acquired Coverage
5418-09	FEB 02	Cell Phone - Diagnostic Flow Charts and Connector Checks
303-08	FEB 02	Engine Oil Filter - Oil Leaks
6-74	FEB 02	Navigation System - Warranty Exchange Program

24.	8501-1*	FEB 02	Windshield Washer - Inoperative
25.	8501-11	DEC 01	Body - Water Leakage into Rear Footwells
26.	8600-94*	SEP 01	Emissions System - Engine Breather Scheduled Cleaning
27.	8211-03	AUG 01	Power Steering - Lack of Assist/Control Valve Actuator
28.	8501-09	MAY 01	Body - Water Leaks Diagnosis
29.	8501-07	MAR 01	Interior Ash Tray Latch Malfunction
30.	8419-05	DEC 00	Cell Phone - Voice Activated Command System Difficulty
31.	8501-M0	DEC 00	Restraint - Airbag Deactivation Shunt Installation
32.	8501-04	OCT 00	Body - Door Mirror Wind Noise
33.	8501-06	OCT 00	Interior - Window Switch Buttons Not to Touch
34.	8419-01	AUG 00	Navigation System - Diagnostic Menu & Troubleshooting
35.	8417-03	MAR 00	Lighting - Center High Mounted Stop Lamp Loose
36.	8204-05	MAR 00	Suspension - Rear Tie Rod Modification Procedure
37.	8501-01	JUN 99	Interior - Front Seat Removal Precautions

[ Select a different engine | Select a different model | Select a different make | Select a different year ]

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