



Brooklyn, New York

PHONE

E-MAIL

10124675

2005 MAY 20 PM 10 07

May 19, 2005

Administrator
National Highway Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Friends:

For your information, I enclose a letter of complaint that I have sent to DaimlerChrysler.

Sincerely,



2005 MAY 25 PM 6 50

Handwritten signature
6/1/05

[REDACTED]
Brooklyn, New York

PHONE [REDACTED]

May 12, 2005

DaimlerChrysler
CIMS 482-00-85
PO Box 218008
Auburn Hills, MI 482321-8008

Dear Friends:

I have received your notice of a service recall (floor shifter) for my 1994 Chrysler Concorde.

Unfortunately, the only Chrysler dealers in Brooklyn, Bay Ridge Chrysler and Safe Chrysler, both tell me that they will not perform the service unless I bring in my car before 7:00 a.m.

To do that I would have to get up at 5:00 a.m. in the morning. It is totally unreasonable.

Perhaps you can get my dealers to change their hours.

I am sending a copy of this letter to the National Highway Traffic Safety Administration.

Sincerely,

[REDACTED]