



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-JUN-2008

Repository

Reference No.

10124636

OWNER INFORMATION (Type or Print)

Name

Address

City DODGEVILLE

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WNWRE334821

Make

MINI

Model

COOPER

Model Year

2002

Date Purchased

01-JUN-03

Dealer's Name and Telephone Number

SCHOETT MOTORS

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

MIDDLETON

State

WI

Zip Code

Transmission Type

MANUAL

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

170000 LATCHES/LOCKS/LINKAGES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-MAR-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to NHTSA

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT NOTICED THAT IF USING THE REMOTE TO LOCK THE DOORS THEN IF ANYONE INSIDE THE VEHICLE CANNOT GET OUT OF THE VEHICLE. THE HANDLES NOR THE DOOR LOCK WILL UNLOCK THE DOOR. CONSUMER HAS TO USE THE REMOTE. THE CONTACT FELT THAT THIS WAS SOME TYPE OF COMPUTER DEFECT. HE TOOK THE VEHICLE TO DEALER AND DEMONSTRATED TO THEM THE PROBLEM, AND THEY AGREED WITH THAT THIS WAS A SAFETY DEFECT. DEALERSHIP CONTACTED THE MANUFACTURER, AND THEY SAID THAT THERE WAS NOTHING THEY COULD DO ABOUT THIS WAS JUST THE WAY THE CAR WAS MANUFACTURED. *AX

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.