



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05 JUN 20 11 10 AM  
07-JUN-2005

Repository ☐

Reference No.  
10124500

## OWNER INFORMATION (Type or Print)

Name

Address

City BRONX

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/15/05

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

I J 4 F F 6 8 5 X X L

Make

JEEP

Model

CHEROKEE

Model Year

1999

Date Purchased  
10-JUN-04

Dealer's Name and Telephone Number  
MAJOR WORLD JEEP

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

QUEENS

State

NY

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS

Multiple Failure: 2

## FAILED COMPONENT (S)/PART (S) INFORMATION

Incident Date(s)

15-APR-2005

Failure Mileage

81000

Failure Speed

65

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: DURING OPERATION OF VEHICLE AT HIGHWAY SPEED AT APPROXIMATELY 65 MPH THE POWER WINDOWS ACTED ERRATICALLY, AND SUBSEQUENTLY DROPPED INTO THE DOOR. DRIVERS SIDE WINDOW WAS OPEN. TOOK TO VEHICLE A MECHANIC, WHERE CONSUMER WAS TOLD THAT BOTH MOTORS WERE FAULTY/CORRODED, AND POORLY DESIGNED. THEY NEEDED TO BE REPLACED. BOTH MOTORS WERE REPLACED FOR OVER \$500.00 THIS WAS A FAIRLY NEW VEHICLE. OWNER FELT THIS SHOULD NOT HAVE HAPPENED. OWNER WAS CONCERNED THAT THIS OCCURRED AT HIGH SPEED. NO PROBLEMS WITH WINDOWS SINCE MOTORS WERE REPLACED. \*AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I request a copy of this report be sent to my address with 1 copies of any similar reports involving Jeep Cherokee windows regulators

Jeeps

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS**

**COMPLETE THIS FORM**

**OR**

**DASH2DOT**

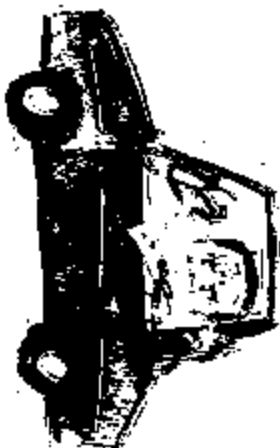
and dial toll free at

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(DASH) 2 DOT



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