



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2015 JUN 24 AM 10:22
06-JUN-2005
Reference No.
10124267

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ABINGTON State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTDKB22U840 [REDACTED]
Make TOYOTA Model PRIUS Model Year 2004
Date Purchased 15-SEP-04 Dealer's Name and Telephone Number SLOANE TOYOTA 216-885-5400
Engine: No. Cylinders 4 Fuel Type: Other
Original Owner ☒ Dealer's City GLENSIDE State PA Zip Code 19038
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control
Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 111000 ELECTRICAL SYSTEM: BATTERY
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-APR-2005
Failure Mileage 14000
Failure Speed 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM18ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: TOYOTA PRIUS, VEHICLE STALLED AT 35 MPH WARNING LIGHT CAME ON. PULLED OVER TO SIDE OF ROAD BECAUSE CALLER WAS LOSING POWER FROM BATTERY, AND COULD NOT DRIVE IT. CAR WAS TOWED TO DEALER, AND THEY COULD NOT FIND ANYTHING WRONG WITH IT. PROBLEM DID NOT COME UP ON CAR COMPUTER WHEN DIAGNOSTIC WAS DONE. MANUFACTURER HAS NOT BEEN CONTACTED YET. CALLER READ ARTICLE IN NEWSPAPER ABOUT PRIUS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.