



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 NOV 16 PM 4:19
03-JUN-2005

Repository ☐

Reference No.
10124094

OWNER INFORMATION (Type or Print)

Name

Address

City GREAT FALLS

State MT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B4HS28N41F

Make

DODGE

Model

DURANGO

Model Year

2001

Date Purchased
16-SEP-04

Dealer's Name and Telephone Number
RIVERSIDE AUTO AUCTION 951-689-6000

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☐

Dealer's City

RIVER SIDE

State

CA

Zip Code

92504

Transmission Type

AUTOMATIC

☒ Antilock Brakes☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

105500 POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-APR-2005

Failure Mileage

41698

Failure Speed

5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE DIFFERENTIAL ON THE FRONT OF THE 2001 DURANGO WAS DIFFERENT THAN THE ONE IN THE REAR. THIS WAS CAUSING A HAZARD FOR DRIVING. IT ENTAILED THE CHANGING ON ONE REAR END. VEHICLE WAS BOUGHT AT AN AUCTION. IT HAD A MANUFACTURER'S DEFECT. THE CONSUMER HAS BEEN IN CONTACT WITH CHRYSLER, AND CHRYSLER REPAIRED THE DEFECT. CONSUMER HAD TO PAY THE BILL FOR THAT. THE CONSUMER NOTICED THIS WHEN THEY TRIED TO PUT THE DURANGO INTO 4 WHEEL DRIVE, AND IT STARTED ERRATICALLY. THE FRONT DIFFERENTIAL WAS THE CORRECT ONE, BUT THE REAR WAS NOT THE CORRECT ONE. THE FRONT DIFFENTIAL IS 396 AND THE BACK WAS A 355 FROM THE FACTORY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Traylor SENT A check to pay for the repair

1492.00



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**NON-
MACH**



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

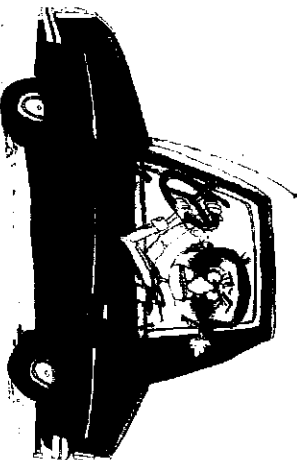
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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