



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148
Date Received: 02-JUN-2005
Repository ☐
Reference No.
10123927

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: SOMBRA, Ontario State: Canada Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: ____/____/____

VEHICLE INFORMATION

Vehicle Identification Number (located at bottom of windshield on driver's side): 3HH46RXXH
Make: CHRYSLER Model: INTREPID Model Year: 1999
Date Purchased: 01-JUN-02 Dealer's Name and Telephone Number: Krogman Auto Sales 1-514-637-2312
Original Owner: ☐ Dealer's City: Wallaceburg, Ontario State: ONT Zip Code: NOP-240
Engine: No: Cylinders 6 Fuel Type: Gas
Transmission Type: AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-NOV-2004 Failure Mileage: 185 000 Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM9ABC036): ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHIL

Make: _____ Date Manufactured: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: ☒ No ☐ Yes ☒ No Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: CONTACT STATES WHILE DRIVING HEARD A KNOCKING NOISE WHEN THE ENGINE STOPPED. THE LOCAL SERVICE DEALER COULD NOT FIND WHAT CAUSED THE ENGINE TO BLOW UP. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The first problem that led up to the engine blowing up was the cam sensor went on me. About a week later my car was making a "knocking" noise then would stop. This went on and off for a week. On the day I had an appointment I was driving down the highway when the "knocking noise" started again. Minutes later, my car totally died and I could not steer at all. Luckily there was no one behind me and I didn't have to stop right away. I managed to steer it to the side of the road where I called CAA and had it towed to a Chrysler Dealer. Then 3 hr later a customer service man said to me "I have bad news", I think your car has "packed it in". He said it would be approx \$600.00 to make sure my engine was gone. I then had it towed to ABBA where they had concluded free of charge that my engine had indeed blown up. They replaced my engine for \$3,804.86.

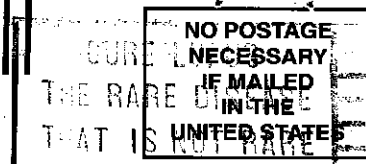
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

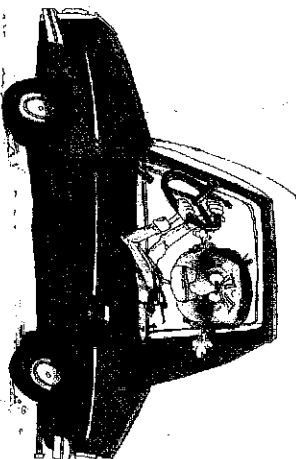
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and dial toll free at

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(DASH) 2 DOT



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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).