


 U.S. Department
of Transportation

 National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2005 MAY 26 AM 5:27

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 Od_or _____
rt_dt _____
od_rt _____
up_lr _____

Reference No.

r Print)

Apt. No.

Zip Code

City DuncanvilleState TX

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
in the absence of an authorization. NHTSA WILL NOT include your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 5/19/05**PRODUCT INFORMATION**

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
<u>SAJEAOT43E</u>				<u>Jaguar</u>	<u>S-TYPE</u>	<u>2003</u>
Purchased Date <u>4/2004</u>	Dealer's Name <u>Millennium Motor Cars</u>		Engine Size (CID/CC/L)		<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection	
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City <u>Plano</u>	State <u>TX</u>	Zip Code <u>75093</u>	No. Cylinders <u>V6</u>	<input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other	
Manufacture Date (on driver's door or pillar)	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbell <input type="checkbox"/> Passengerside Air Bag <input checked="" type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) <u>Tires, brakes & Transmission</u>	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand <u>Continental</u>	Tire Name		
Complete Tire Size <u>225/55R16</u>	DOT No. <u>CH95</u>		
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Vehicle Speed at Failure(s)		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <u>N/A</u>	Number of Fatalities <u>N/A</u>	Reported to Manufacturer <input type="checkbox"/> Yes <input type="checkbox"/> No	<u>Reported to dealership</u>
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

The emergency brake applies while you are driving causing premature wear of back brake system and tires. Because I rotated my tires regular, the damage is to all four tires. Also contributing to the premature wear of the tires were problems with the rear end of the car. There was a recall on the emergency brakes, but they refused to fix my back breaks and replace the tires. The warranty covered pulling the rear end and fixing the problem that caused the rear end to fish tail. I have only 5% usage of my back breaks which contributes to additional premature wear on the tires. When I took my car in for the last 10,000 mile maintenance, I was told that all four tires and the entire back break system needed to be replaced (over \$1,000 of repairs). This is a safety problem caused by defected car parts that they acknowledge were defected. I think the manufacture should be held accountable for replacing the tires and back breaks. I have not had any accidents, but my car is not safe to drive. Also, I have had nothing but trouble with the transmission in this car. The car has been in the shop 3 times for a jerk in the transmission. Prior to buying the car there was a recall on the transmission, a fact that they did not disclose to me at the time of the purchase. The third time I took the car back I was told that they had previously fixed all the problems with the transmission and that they reprogram the system to erase old memory setting. Meaning the program adjusts the transmission according to how the driver starts and stops the car. If there are more than one

Continue on back

 For no obligation to
an appropriate action
see, or a statistical

Mail postage free or fax to 202-368-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

driver the transmission will try to adjust to their driving habits, hence causing the transmission to jerk. So far the warranty has covered the labor to reprogram the system. This poses a serious safety problem. For example: At one time I put the car in drive, but the car did not move. Thinking that I had put it in the wrong gear, I looked down at the control panel and the car lunged forward. If there had been a pedestrian in front of the car, thinking that I was setting idle or giving them the right-away, I would have hit them. Since there are two or more people that drive this car on regular bases, a fatal accident involving the transmission is possible. I am requesting an investigation on the above safety issues caused by defected car parts that were part of a recall. The recalls should be extended to cover the replacement of back breaks, tires and transmission to prevent accidents involving fatalities and/or damage to property.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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