

**National Highway Traffic
Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590**

Alliance, Ohio

April 25, 2005

10122648

Administrator

Dear Sir or Madam:

I am writing this letter in regards to a concern I have involving my 1999 Dodge Grand Caravan Sport minivan. Recently on a routine maintenance schedule and to have a Transmission Control Module replaced my Certified Mechanic had noticed that there is excessive rust forming and eating away the inner strut plate on the drivers' side of the vehicle. Upon his recommendation I immediately took the vehicle to the Chrysler Dealership in which I purchased it at.

While talking to the manager of the department, he expressed that he is starting to see more of this problem with this vehicle and they are not sure what is causing this problem. At that time he expressed to me that Wally Armor Chrysler, Plymouth, Dodge, Jeep Alliance, Ohio does not have a Body Shop were this problem can be accessed and fixed, that he could order the new part and I would have to find a body shop that would agree to fix the problem. It was also at that time that he had said that this repair could cost hundreds of dollars possibly thousand plus and that he knows of no recall about this matter.

While I only drive this vehicle occasionally this is my wife's primary vehicle, in which my 3-year-old daughter is a passenger, I am sure you can understand my great concerns regarding this matter.

My questions to you are there any known recalls regarding this defect, or any situations under review, or if DaimlerChrysler can be responsible to correct this issue.

Thank you for your attention to this important matter, I look forward to hearing any advice you may have in regards to this situation.

Sincerely,

Alliance, Ohio

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*Amma Masi
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