

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4238)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 rt_dt _____
 od_rt _____
 up_itr _____

2005 MAY 23 AM 4: 43

Reference No.

10122634

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Name

Street N

Apt. No.

City

State

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

04/30/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)
(Located at bottom of
windshield on driver's side)

Make

Model

Year

2G2WF52E531

Chevrolet

Impala

2003

Purchased Date
8-24-04

Dealer's Name

Classic Automotive (Salesmen - Grady)

Engine Size
(CID/CC/L)
☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection
☐ New ☒ Used

Dealer's City

Tomball

State

TX

Zip Code

75060

No. Cylinders

Manufacture Date
(on driver's door or pillar)

02/03

Transmission Type

☐ Manual
☒ Automatic

Restraint System

☐ Driver's Air Bag ☐ Motorbelt
☐ Passenger's Air Bag ☐ 2-Point Belt
☐ 3-Point Belt

Cruise Control

☒ Yes
☐ No

Drivetrain

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Utility
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door ☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

No Child Safety Locks

Location

☐ Left ☐ Right
☐ Front ☒ Rear

Failed Part(s)

☐ Original
☐ Replacement

Handicap Adaptive Equip

☐ Yes
☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?
☐ Yes ☐ No
NHTSA Previously
Contacted?
☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Fatalities

0

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

My 2yrs + 9 month old child fell out of the back seat, hit her face on the bottom of the door frame, then fell face first onto the rocks which had to be hand picked out of her face, & while her face was on the ground the automatic closing doors were closing on her legs, preventing her from removing herself from this horrible position. My mother had to get out of the front go to the back and pick her up. We took her to the emergency room to be examined. We also took pictures of her bruises & she complained about her neck pain.

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

hurling. We notified GM about the car not having child safety locks on the rear doors, & they totally ignored us by not returning phone calls & siding w/ the run around. I think something seriously needs to be done about this quickly because if the car had been moving or on the road there would be a lot more injuries, possibly even death. That's something GM needs to think about, because if my daughter even so much as gets that back open while I'm driving down the Hwy, because they refused to put child safety locks on a 2003 vehicle, a lot of people are going to be in a lot of trouble! P.S. If the 2003 Impala is suppose to be a family car, & a family consists of two parents or 1 parent & children or 1 child, why are there not child safety locks on every Impala made, not just a select few. Child safety locks are not a luxury, it is a necessity to me since I have 2 small children.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use

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and dial toll free at

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COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

(VOC)

QUESTIONNAIRE

**VEHICLE
OWNER'S**