



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 MAY -7 PM 6:01
31-MAY-2005Repository ☐Reference No.
10122562

OWNER INFORMATION (Type or Print)

Name

Address

City SANTA CLARTIA

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMEU15L92L

Make

FORD

Model

EXPEDITION

Model Year

2002

Date Purchased
01-OCT-01

Dealer's Name and Telephone Number

GALPIN FORD 818-787-3800

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

NORTH HILLS

State

CA

Zip Code

91330

Transmission Type

☒

Antilock Brakes

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

24-MAY-2005

Failure Mileage

33,015

Failure Speed

0

DOORS LOCK AUTOMATICALLY AND ARE NOT
ABLE TO UNLOCK EVEN MANUALLY. THE ONLY WAY
TO OPEN THEM (2 BACK DOORS) IS FROM OUTSIDE HANDLE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT OWNS A 2002 FORD EXPEDITION. HE STATES THAT THE DOORS WILL ACTUALLY LOCK THEM IN THE VEHICLE EVEN THOUGH THE CHILD SAFETY SWITCHES ARE TURNED OFF. THE SWITCHES ARE DEFECTIVE SO WHEN PASSENGERS IN THE VEHICLE PULL THE HANDLE TO GET OUT THE DOORS WILL AUTOMATICALLY LOCK. THIS INVOLVES BOTH LOCKS IN THE BACK OF THE VEHICLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.