



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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Reference No.  
10122547

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: MADISON HEIGHTS State: VA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GKEK75T41 [Redacted]  
Make: GMC Model: YUKON Model Year: 2001  
Date Purchased: 01-JUL-04 Dealer's Name and Telephone Number: Williams Ford Motors  
Original Owner:  Dealer's City: Hillwyn State: VA Zip Code: [Redacted]  
Engine: No. Cylinders: 8 Fuel Type: Gas  
Transmission Type: AUTOMATIC  Antilock Brakes Powertrain  Cruise Control 4 WHEEL DRIVE  
Vehicle Component Code: 133000 VISIBILITY:POWER WINDOW DEVICES AND CONTROLS  
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-JUL-2004 Failure Mileage: 70000 Failure Speed: [Redacted] Failure Description: motors for power windows

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/85R15): [Redacted]  
DOT No. (Example: DOTM1A3BC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: A VEHICLE WHERE 3 WINDOWS WON'T GO DOWN. THE ELECTRIC MOTORS ARE BAD. DEALERSHIP SAYS THAT THEY SEE THIS ALL OF THE TIME. IT IS A COMMON PROBLEM PER GMC DEALERS. THE ONLY WINDOW THAT DOES WORK IS WHERE THE MOTOR HAS BEEN REPLACED BY A PREVIOUS OWNER. \*AK

safety issue if needed to escape and also won't pass state inspection because of the unsafety of the non-working windows. It would cost \$500 per window and that's ridiculous for a higher quality vehicle to have a problem of this nature!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.