



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐2005 JUN 20 AM 9:50
31 MAY 2005Reference No.
10122542

OWNER INFORMATION (Type or Print)

Name

Address

City MCKEESPORT

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES☒ NOIn the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 6/6/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

1FNUU40F7YE

FORD

EXCURSION

2000

Date Purchased
02-JAN-00Dealer's Name and Telephone Number
BABE CHARAPP

Engine:

No. Cylinders 8

Fuel Type:

Diesel

Original Owner

☒Dealer's City
MCKEESPORT

State

PA

Zip Code

15132

Transmission Type

AUTOMATIC

☒ Antilock Brakes☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-MAY-2005Failure Mileage
118000Failure Speed
0

PROBABLY LEAKED 20,000 MILES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please print in block the incident, failure, condition, and location.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

OT: THE OIL PAN RUSTED, AND CONSUMER HAD IT REPLACED. THIS WAS IN A 2000 FORD EXCURSION. THERE WERE NEVER ANY PROBLEMS BEFORE. CONSUMER NOTICED THAT OIL WAS LEAKING ON THE GROUND, AND THE VEHICLE WAS USING MORE OIL THAN USUAL. THE PRICE OF \$692.00 AT FORD TO HAVE IT REPLACED. THIS COULD CAUSE TROUBLE ON THE ROAD FOR OTHERS BECAUSE IT COULD RESULT IN A WRECK WITH THESE CHEAP OIL PANS. *AK OIL CAN CAUSE SERIOUS ACCIDENTS ON

Highways IF ENGINE WOULD LOCK UP DUE TO LOSS OF ALL OIL. RAIN AND OIL ON HIGHWAY IS DANGEROUS. JUST WATCH AN AUTO RACE WITH ANY OF THE ABOVE PROBLEMS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ALSO MECHANIC STATED IT LOOKED
LIKE A DEFECT IN PAVEMENT UNDER TREAD
WHERE MORE OIL CAME LEAK. THAT WAS
POINTED OUT BY 2 DEALERS PREVIOUSLY.

National Highway Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/online

5/1/05

McKusport, Va

Ford Motor Co
1985 Lincoln
Detroit, Mich
Allen Park Mich 48001

Dear Sirs:

Something happened that is
new to me.

The first tow vehicle that had
a rusted hole in the side of the Oil Pan.

I thought I had the best tow
vehicle made in the U.S.A., A 2000
Ford 7.3 Diesel Excursion.

I've had tow vehicles since
1974. Some were Chrysler, Chevrolet,
G.M.C., and finally a 7.3 Diesel Ford.

After 120,000 miles the
oil pan rusted from the outside and
started leaking oil. I understand items
wear out then wear, rot or oil pan.

I tried to contact Navistar the
manufacturer of the engine.

Ford would not give me the spare
sumbler. I called an International
Dealer and they wouldn't give me the
sumber. They all said, "You have
to get thru a dealer. This I did
but they wouldn't listen,

All I heard was it would
cost \$1800, \$1000, and 750 to repair
the 7.3 Defective Fan. Now, since
this fan could only be removed by removing
the engine. I think the fan should be a
hangover. Like the phrase, this way is
Ford Tough.

I thought I would like to hear
from your Company; before I send
this letter to Trail Life Magazine,
I will wait for your reply.

Sincerely



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**