



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

706 FEB -7 11:11

Repository ☐

31-MAY-2005

Reference No.

10122484

OWNER INFORMATION (Type or Print)

Name

Address

City

SPRINGFIELD GARDENS

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11D0

Make

NISSAN

Model

ALTIMA

Model Year

2005

Date Purchased
08-MAR-04

Dealer's name and Telephone Number

STAR NISSAN

(718) 352-0140

(718) 428-1700

(718) 631-1538

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

BAYSIDE

State

NY

Zip Code

11361

Transmission Type

☒

Automatic

☒

Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-FEB-2005

Failure Mileage

19000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe to detail the incident, failure, crash(es), and injury(ies).)

Crash

FIS

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: CAR JUST STOPS SOMETIMES AND IT WILL NOT START.. CONSUMER ALMOST HAS TO FLOOD THE ENGINE BEFORE IT STARTS. DEALER TOLD CONSUMER SHE NEEDED TO PUMP THE GAS 3 TIMES BEFORE SHE STARTED THE CAR. SHE HAD VEHICLE IN THE REPAIR SHOP BECAUSE THE CAR WAS IDLING VERY FAST. THEY PUT A THROTTLE CHAMBER IN IT, THEN IT STARTED TO DO THE SAME THING AGAIN. DEALER SAID IT WAS UNSAFE BECAUSE IT WAS RACING TOO HIGH; THEY ORDERED A NEW PART FOR THE CAR. IT IS STILL DOING THE SAME THING. *AK VEHICLE WAS GIVEN A NEW CEM (COMPUTER) THEN ~~THE~~ THE VEHICLE WOULD STOP SOMETIMES OR IT WOULD NOT EVEN START. THIS HAS HAPPENED ON SEVERAL OCCASIONS. THE VEHICLE WAS TAKEN TO THE SERVICE DEPT OF NISSAN, AND THEY PUT IT ON THE DIAGNOSTIC MACHINE, THEY FOUND NOTHING WRONG WITH IT. VEHICLE WAS TAKEN BACK TO THE SERVICE DEPT AND THEN A NEW STARTER HAD TO BE PUT IN THE CAR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS VEHICLE HAS BEEN GIVING ME TROUBLE SINCE LAST YEAR AND I JUST PURCHASED IT IN 04 BRAND NEW. I AM DISGUSTED AT NISSAN AS A WHOLE BECAUSE THEY LACK IN CUSTOMER SERVICE NOT ONLY THE SERVICE DEPT, BUT WHEN YOU CALL CORPORATE NISSAN AMERICA, YOU HARDLY GET A CALL BACK. IT IS DISHEARTING AND FRUSTRATING TO KNOW YOU CANNOT DEPEND ON A WELL KNOWN COMPANY FOR GOOD CUSTOMER SERVICE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

NND METRO P&DC 076

19 JAN 2006 PM 1 T



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

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COMPLETE THIS FORM

OR

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