



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
MAY 20 2005
27 MAY 2005

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City NEW MILFORD State CT Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 6/18/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GNDT13392 [REDACTED] Make CHEVROLET Model TRAILBLAZER Model Year 2002
Date Purchased 08-MAR-02 Dealer's Name and Telephone Number Bennett Chevrolet - 860-354-5585 Engine: No. Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City New Milford State CT Zip Code 06276
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 150000 SEAT BELTS Multiple Failure: MANY

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-AUG-2002
01-15-03 Failure Mileage 40000
15,000 Failure Speed 60MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM1A9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fire Yes No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER HAS PROBLEMS WITH RIGHT FRONT SEAT BELT LOCKING UP. THE PROBLEM HAS BEEN HAPPENING SINCE CONSUMER BOUGHT THE CAR. CONSUMER ATTEMPTED TO FIX IT 2 TIMES. IF CONSUMER MOVES FORWARD EVEN AN INCH IT LOCKS UP. CONSUMER HAS TO UNLATCH SEAT BELT TO KEEP THE SEAT BELT FROM RETRACKING. *TT

* Seat belt replaced by dealer 9/10/03 after checking it twice. Problem occurs sporadically and in clusters. Recent trip at speeds 65mph required unlatching, retracting + relatching at least 5-6 times because of repeated locking. Service manager sts when told of continuing problem "yeah, you and a hundred others + they can't be fixed" also stated it's always front passenger + has had problems with 2002-2004 models - hasn't had any complaints yet from 2005 models.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This is very dangerous as it involves being unbelted numerous times while vehicle travelling - sometimes at high rates of speed. Absolutely should be a recall on these vehicles!

I also contacted Chevrolet on the same date I called you. They confirmed the problem + scope of problem with the service mgr. at Bennett Chevrolet.

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400 Seventh St., S.W. Washington, D.C. 20560

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**