



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 735 JUN 20
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

AM 8:52
26-MAY-2005Repository Reference No.
10122188

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MATOACA State VA Zip Code [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 6/5/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3GKFK192Y4C [REDACTED] Make GMC Model YUKON XL Model Year 2004
Date Purchased 28-JUN-04 Dealer's Name and Telephone Number ROUNDTREE PONTIAC GMC 804-733-8721 Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City PETERSBURG State VA Zip Code [REDACTED]
Transmission Type Antilock Brakes Powertrain 4 WHEEL DRIVE Vehicle Component Code 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
AUTOMATIC Cruise Control Multiple Failure: 9

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-SEP-2004 Failure Mileage 3500 Failure Speed 10-15 AIR BAG LIGHT REAR HEAT MEMORY SEATS TRANSMISSION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R18) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police [REDACTED]

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure,
i.e. parts repaired or replaced (and if old part is available).

DT: TRANSMISSION: WHILE SITTING AT A STOP LIGHT WHEN THE LIGHT CHANGES AND HITS THE GAS IT FALLS OUT OF GEAR, AND THEN IT MAKES A NOISE WHEN IT GOES BACK INTO GEAR. CALLER DOES NOT DO ANYTHING BUT TAKE HIS FOOT OFF BRAKE AND ONTO GAS PEDAL. IT DOES NOT DO IT ALL THE TIME, BUT HE DOES NOT KNOW WHEN ITS GOING TO HAPPEN. DEALER SAYS IF THEY CANT DUPLICATE THE PROBLEM THEY CANT FIX IT. SO THEY SAY THERE IS NO PROBLEM. MANUFACTURER WAS CALLED, AND THEY DID NOT RETURN CALL. CONSUMER CALLED THEM AGAIN, AND THEY SENT A SERVICE REPRESENTATIVE. HE SAID IF THEY CANT DUPLICATE THE PROBLEM THEY CANT FIX IT. ALSO THE AIR BAG LIGHT KEEPS COMING ON AND OFF. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle does not want to go when stopped at a stoplight sometimes
It is like vehicle falls into neutral.

Sometimes upon starting vehicle + shifting into drive or reverse vehicle
does not respond, you have to manually shift back into park, and
then back into gear.

~~Air bag~~ Service Air bag light keeps coming on.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON**

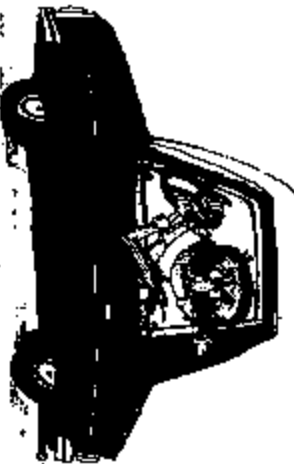
DASH2DOT

and dial toll free at

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