



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 AUG - 24-MAY-2005

Repository
AM 7-119
Reference No.
10122022

OWNER INFORMATION (Type or Print)

Name
Address
City PORT CHARLOTTE State FL Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an signature of owner your name or address to the vehicle manufacturer. YES NO
Date 7/16/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1LNHM86S2
Make LINCOLN Model LS Model Year 2008
Date Purchased 01-JUN-03 Dealer's Name and Telephone Number BLUE HILL LINCOLN/MERCURY Engine: No. Cylinders Fuel Type: Gas
Original Owner Dealer's City CANTON State MA Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT, WHEEL DRIVE Vehicle Component Code 221300 SEATS:FRONT ASSEMBLY:HEAD RESTRAINT Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-MAY-2005 Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC038) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash Yes No Yes No
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE HEAD RESTRAINTS ON THE THE CAR ARE TOO LARGE AND THEY BLOCK VISION.*AK
THIS IS A SAFETY HAZARD JUST WAITING FOR AN ACCIDENT. WE HAD TO REMOVE THEM IN ORDER TO SEE ON THE SIDE OF THE CAR. THE HEAD RESTRAINTS ARE VERY BIG FOR THE CAR. THE DEALER SAID NOTHING COULD BE DONE FOR US. THE CAR CAME THAT WAY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You possess no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.