



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
20 JUN -8 AM  
23-MAY-2005  
Repository   
5:00  
Reference No.  
10121927

## OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City TRUMANSBURG State NY Zip Code [REDACTED]  
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  YES  NO  
Signature of Owner \_\_\_\_\_ Date 6/1/05

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
3C8FY88892 [REDACTED] Make CHRYSLER Model PT CRUISER Model Year 2002  
Date Purchased 01-OCT-02 Dealer's Name and Telephone Number 401 272-5833 Pritchard Dodge-Chrysler Jeep Engine: No. Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City Ithaca State NY Zip Code 14851  
Transmission Type MANUAL  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 2D1000 WHEELS:RIM Alloy/Chrome - Inside + Outside +  
Multiple Failure: 8 valve stem replacements

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-MAR-2004 Failure Mileage 18086 Failure Speed - Rust inside of rim  
Valve Stems won't seat

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Goodyear Tire Model (Name or Number) 59T 65 WAS Tearing Tire Size (Example P215/65R15) 205/55R16 89T  
DOT No. (Example: DOTM18ABC036)  Original Equipment  Prior Repair Failure Location: Valve Stems  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: CONSUMER STATES: HAS PROBLEMS WITH THE RIMS THAT ARE CHROME PLATED AND DETERIORATING. ALSO, THE VALVE STEMS ARE DETERIORATING. GOODYEAR CLAIMS GM IS HAVING AN ISSUE WITH CHROME PLATED RIMS. IT IS CAUSING THE VALVE STEMS JUST TO MALFUNCTION. DEALER HAS DONE ONE RIM REPLACEMENT UNDER WARRANTY, SAID IT WAS A COURTESY. \*AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).