

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 TO REPORT VEHICLE SAFETY DEFECTS  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

Date Received

 Od\_or \_\_\_\_\_  
 rt\_dt \_\_\_\_\_  
 od\_n \_\_\_\_\_  
 up\_tr \_\_\_\_\_

205 MAY 13 AM 7:57

10121559

Reference No.

## OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City BAKERSFIELDState CALIF.

Zip Code

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/4/05PRODUCT INFORMATION Mileage: 97,279Vehicle Identification No. (VIN.)  
(17 Digits)(Located at bottom of  
windshield on driver's side)

Make

Model

Year

1G1NE52JXXGChevroletMALIBU1999

Purchased Date

Dealer's Name

Engine Size  
(CID/CCA)3.1L  Turbo  
 Diesel1-31-99THREE WAY CHEVROLET Gas  
 Fuel Injection New  Used

Dealer's City

State CALIF.

Zip Code

No. Cylinders

6Manufacture Date  
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

11/98 Manual  
 Automatic Driverside Air Bag  Motorist  
 Passengerside Air Bag  2-Point Belt  
 3-Point Belt Yes  
 No Front  
 Rear  
 4-Wheel Car  Sport Utility  
 Van  Truck  
 Minivan  Motorcycle  
 Other 2-Door  4-Door  
 Stationwagon  
 Pick Up Truck  
 Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) IAC VALVE(Idle ADJUSTMENT CONTROL VALVE)

Location

Failed Part(s)

Handicap Adaptive Equip

 Left  Right  
 Front  Rear Original  
 Replacement Yes  
 No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)  
Available?NHTSA Previously  
Contacted? Yes  No Yes  No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes  No Yes  No Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

IN November 2004, this 1999 Malibu had about 92,000 miles on it. The vehicle began to suddenly accelerate with my foot on the brake. While in park, the RPM's would advance to 2,600. When placed into drive the car would gain speed to 45-50 MPH on flat ground, with my foot off the brake and accelerator. I took it to my mechanic several times. He said that he must observe the problem with the engine running, in order to diagnose the problem. Of course, when I took the car to the mechanic, the problem would not occur.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON 2-24-05 MY CAR SPUN THROUGH A RED LIGHT (PHOTO ENFORCED INTERSECTION). I HAD DIFFICULTY SLOWING THE CAR DOWN. THE PROBLEM AGAIN STOPPED. ON 3-21-05 THE PROBLEM OCCURRED, THE CAR SUDDENLY ACCELERATED, AND I ALMOST STRUCK A BICYCLIST. I DROVE TO MY MECHANIC "MCWILLIAMS OF WALDEN" 2903 NILES STREET, BAKERSFIELD, CALIF. 93306 661-321-9952, A MECHANIC AUTHORIZED BY MY MAJOR GUNED-PROTECTION PLAN. HE REPLACED THE ORIGINAL IAC VALVE WITH A NEW ORIGINAL GM IAC VALVE. ON 4-14-05 THE SUDDEN UNINTENTIONAL ACCELERATION OCCURRED AGAIN. I DROVE IMMEDIATELY TO "MCWILLIAMS OF WALDEN", AND A NEW IAC VALVE WAS INSTALLED. NO RECORDING PROBLEM.

CC: CHEV. MOTOR DIV, CUSTOMER PROTECTION CENTER P.O. BOX 7047 TROY, MI. 48007-7047  
THREE WAY CHEVROLET 3800 CALIF. AVE, BAKERSFIELD, CA. 93309 DRIVER: QUINTON J. McADAM  
G.M. PROTECTION PLAN, P.O. BOX 6855 Registered Owner: [REDACTED]  
CHICAGO, ILLINOIS 60680-6855 Ref # 809978415 ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

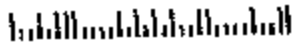
Official Business Penalty for Private Use \$300

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



Complete and return or place in your car manual for future use

**VEHICLE OWNER'S QUESTIONNAIRE**  
(VOP)



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**DASH 2 DOT**

and dial toll free at

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**1-888-327-4236**

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