


 U.S. Department  
of Transportation

 National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 TO REPORT VEHICLE SAFETY DEFECTS  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

Date Received

 Od\_or \_\_\_\_\_  
 rt\_dt \_\_\_\_\_  
 od\_rt \_\_\_\_\_  
 up\_tr \_\_\_\_\_

2005 MAY 13 AM 7:49

Reference No.

10121550

Daytime Telephone Number

## OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip

SCOTTSBORO

AL

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5.3.05

## PRODUCT INFORMATION

Vehicle Identification No. (VIN.)  
(17 Digits)(Located at bottom of  
windshield on driver's side)

Make

Model

Year

3GNFK16Z32G

CHEVROLET

SUBURBAN

2002

Purchased Date

Dealer's Name

State

Zip Code

Engine Size

No. Cylinders

07/2003

 New  Used

Dealer's City

State

Zip Code

5.3

8

 Turbo Diesel Gas Fuel InjectionManufacture Date  
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

10/01

 Manual Automatic Dual-side Air Bag Passenger-side Air Bag 4-Point Belt Motorbelt 2-Point Belt Yes No Front Rear 4-Wheel Car Van Minivan Other Sport Utility Truck Motorcycle 2-Door 4-Door Stationwagon Pick Up Truck Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) VARIABLE ASSIST  
POWER STEERING SENSOR

Location

Failed Part(s)

Handicap Adaptive Equip

 Left Right Front Rear Original Replacement Yes No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

 Yes No Yes No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes  No Yes  No Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE SENSOR REACTS SPORADICALLY TO DRIVER INPUT AND IS DANGEROUS WHEN NEGOTIATING CURVES AT HIGHWAY SPEEDS.

THIS IS THE SECOND TIME THIS HAS HAPPENED TO ME. MY 1999 GMC YUKON DID THE SAME THING & COST \$100'S TO RESOLVE.

I DO NOT FEEL SAFE ON THE HIGHWAY & THIS SHOULD BE A RECALL ITEM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE OWNER'S QUESTIONNAIRE (VOQ)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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