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U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207

Todd A. Stevenson
Director • Office of the Secretary

Tel: 301-604-7923
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April 25, 2005

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
Department of Transportation / Office of General Counsel
400 7th Street, S.W.
Washington, DC 20590

The U.S. Consumer Product Safety Commission cannot process the enclosed request or letter. The products or matters that are the subject of the correspondence do not fall within our jurisdiction. As a result we do not maintain any records responsive to the request and cannot respond to the concerns of the correspondent.

We are forwarding the request or letter for whatever action your agency deems appropriate. We have notified the correspondent about the referral.

If you have any questions or concerns, please contact us.

Sincerely,

Todd A. Stevenson

Enclosure

2005 MAY 13 AM 5:30

Edison
5/16/05



**U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, DC 20207**

Todd A. Stevenson
Director • Office of the Secretary

Tel: 301-504-7923
Fax: 301-504-0127 • Email: tstevenson@cpsc.gov

April 25, 2005

Erwin NC

Re: Inquiry about 2003 F250 Diesel Truck

Dear

Thank you for your inquiry to the U.S. Consumer Product Safety Commission (Commission). The matter about which you are corresponding does not fall within our jurisdiction. As a result, we do not maintain any records responsive to your inquiries and cannot respond to your concerns. We are sending your letter to the National Highway Traffic Safety Administration (NHTSA). The NHTSA may maintain the information you are seeking.

You can contact them at their website, www.nhtsa.gov, or at this address:

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
Department of Transportation / Office of General Counsel
400 7th Street, SW
Washington, DC 20590

The Commission is an independent regulatory agency of the federal government. Its mission is to protect the consumer from unreasonable risks of injury associated with consumer products, such as home appliances, clothing and toys. It has jurisdiction over more than 15,000 consumer products, and administers the following safety laws: The Consumer Product Safety Act, the Federal Hazardous Substances Act, the Flammable Fabrics Act, the Poison Prevention Packaging Act, the Refrigerator Safety Act and the Cigarette Safety Act. Our records usually concern issues of safety and compliance with existing regulations for specific manufacturers and their consumer products.

Sincerely,

Todd A. Stevenson

A handwritten signature in black ink, appearing to be "T. Stevenson", is written over the printed name "Todd A. Stevenson".

Erwin, NC

April 5, 2005

Ford Motor Company
Customer Relationship Center
Post Office Box 6248
Dearborn, MI 48126

To Whom It May Concern:

My name is _____, and I live in Erwin, North Carolina. The purpose of this letter is to inform you of a design flaw that is very serious. I own a 2003 F250 Diesel Truck, VIN # 1FTNW21F43E which I was driving on I-20 in Georgia when the fuel line under the turbo cracked and began shooting fuel all over the engine and exhaust. I was in a rain storm and my wheels were throwing up enough water to prevent a fire. No engine lights or gauges told me of any problem, just seeing all the smoke alerted me. I pulled over thinking something was trapped next to the exhaust or something. By the time I looked under the truck there was a puddle of diesel fuel 2' X 3'. I made it to the next exit and found a Ford Dealer, but it was 6:00 p.m.

Luckily there was a friend following me in his car, so we could find somewhere to take the truck. The repairmen at this Dealership were excellent. But a clamp holding a steel line was the culprit. They informed me that they had seen several with the same problem. I thought \$519.80 was ridiculous to change a \$70.00 fuel line.

My warranty had just ran out. This was the second time in 6,000 miles that it had been to a Dealership for fuel leaks. The first was an injector at Don Reid Ford in Winter Park, FL. Again, not covered by Warranty, although under 100,000 miles on the odometer.

I believe that line should be re-routed or changed to some other type of line to prevent fatigue. I know this is not the first you have heard of this and there should be a recall for it. I believe that I should be reimbursed for this, so I am sending a copy of my receipt for the work. Also, I will be sending a copy of this letter to the U.S. Consumer Product Safety Commission.

Sincerely,

cc: U.S. Consumer Product Safety Commission