



U.S. Department of Transportation

National Highway Traffic Safety Administration

# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2005 MAY 16 AM 7:43

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Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_ltr \_\_\_\_\_

Reference No.

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Street No. \_\_\_\_\_ Apt. No. \_\_\_\_\_  
City Summit State IL Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 05/02/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) J51VY51AC42 Make SUZUKI Model INTRUDER Year 2004  
14500 BK4

Purchased Date \_\_\_\_\_ Dealer's Name OTTO BROS MOTOR CYCLE Engine Size (CID/CC/L) 1462CC  Turbo  Diesel  
 New  Used Dealer's City LYONS State IL Zip Code 60534 No. Cylinders 2  Gas  Fuel Injection

Manufacture Date (on driver's door or pillar) \_\_\_\_\_ Transmission Type  Manual  Automatic  
Restraint System  Driverside Air Bag  Motorbelt  Passengerside Air Bag  2-Point Belt  3-Point Belt  
Cruise Control  Yes  No  
Drivetrain  Front  Rear  4-Wheel  
Vehicle Type  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other  
Body Style  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) \_\_\_\_\_ Location  Left  Right  Front  Rear  
Failed Part(s)  Original  Replacement  
Handicap Adaptive Equip  Yes  No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand \_\_\_\_\_ Tire Name \_\_\_\_\_  
Complete Tire Size \_\_\_\_\_ DOT No. \_\_\_\_\_  
No. of Failures \_\_\_\_\_ Date(s) of Failure(s) \_\_\_\_\_ Mileage at Failure(s) \_\_\_\_\_ Vehicle Speed at Failure(s): \_\_\_\_\_  
Failed Part(s) Available?  Yes  No  
NHTSA Previously Contacted?  Yes  No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured \_\_\_\_\_ Number of Fatalities \_\_\_\_\_ Reported to Manufacturer  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).  
WHILE MY WIFE WAS RIDING ON THE BACK OF MOTORCYCLE HER SHOE HEEL MELTED AS A RESULT OF FOOT PEG BEING MOUNTED TO CLOSE TO EXHAUST. THIS HAPPENED WITHIN 20 MILES OF RIDING. WE HAVE RODE MOTORCYCLES FOR MORE THAN 25 YRS. AND NEVER HAD THIS HAPPEN ON OTHER BIKES. AS A RESULT OF THIS I PURCHASED PASSENGER FLOOR BOARDS. I CALLED SUZUKI AMERICA. THERE RESPONSE WAS QUESTIONABLE. IF WE TOOK A LONG TRIP THIS COULD HAVE CAUSED FOOT TO BE BURNED OR CAUGHT ON FIRE.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.