



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

10121519

2005 MAY 13 AM 7:44

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name _____

Street _____

Apt. No. _____

City OMAHA

State NE.

Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 5/12/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

2G1WH52K749

Make

CHEVROLET

Model

Impala

Year

2004

Purchased Date

7-16-04

Dealer's Name

H+H CHEVROLET

Engine Size (CID/CC/L) 3.8L

Turbo

Diesel

Gas

Fuel Injection

New Used

Dealer's City

Omaha

State

NE.

Zip Code

68127-1792

No. Cylinders 6

Manufacture Date (on driver's door or pillar)

09-03

Transmission Type

Manual

Automatic

Restraint System

Driverside Air Bag

Motorbelt

Passengerside Air Bag

2-Point Belt

3-Point Belt

Cruise Control

Yes

No

Drivetrain

Front

Rear

4-Wheel

Vehicle Type

Car

Sport Utility

Van

Truck

Minivan

Motorcycle

Other

Body Style

2-Door

4-Door

Stationwagon

Pick Up Truck

Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Left

Right

Front

Rear

Failed Part(s)

Original

Replacement

Handicap Adaptive Equip

Yes

No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s) Available?

Yes

No

NHTSA Previously Contacted?

Yes

No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

none

Number of Fatalities

none

Reported to Manufacturer

Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The problem is windshield and dash glare. The windshield is original Solar-Ray. The dash is original light tan and has not been waxed or treated. When the sun is shining there is a glare when trying to see out the windshield. At the Dealership (H+H Chevrolet) I was about 12 feet from the service building attempting to pull my car in for service. The glare was so bad that I could not see anything in front of the car. Before I could safely move my car, I had to get out to see if anyone was in front of me. Even though (when in my car) I still couldn't see, I moved inside of the building.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

very slow to make sure I didn't hit someone. This is also a problem when I pull in my garage at my home. In normal driving there is some space, but one can see. I love this Impala, but I hope something is done about the glass. Some one could be killed while pulling in a building, as if a glass appeared from another object blinding the driver.

ATTACH ADDITIONAL SHEETS IF NECESSARY



National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

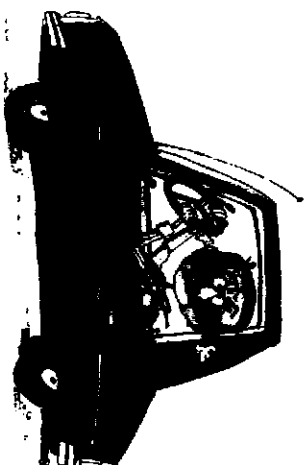
DASH 2 DOT

and dial toll free at

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