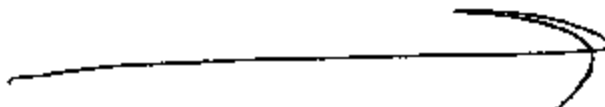


10121480 4/27/05

file no. [REDACTED]

I understand you will be looking into
my ford focus 2001. Since applying
to Division of Consumer affairs
Several things have happened

- ① Ignition Cylinder broke again,
Ford felt bad for me and
gave me a break they only
Charge me $\frac{1}{2}$ of the regular
Price have had this charged
3X
- ② Front tires went at 54,000 miles
Steel belts went through
that I did not get a
break I was Charge 248.00
I only had 100. at present
Paying off 

Anamari
5/4/05

(3) Engine light. Carstar
went for the third
time I was not charged
for this since the 2nd
replacement was under
warranty

(4) I need Sway bar bushing
both Cost 600.00 plus
labor I do not have
it saving up for it.

all repairs started 12/01 and have continued

Since owning the car 2001

- (1) 5 front end brake jobs
- (2) Battery wet
- (3) 2 tires
- (4) Radiator went new one replaced
- (5) Thermostat
- (6) fuel pump

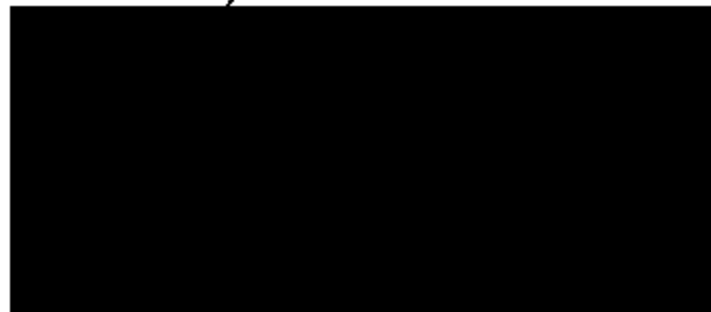
(7) Key
Cindy
wet
3X

(8) onetime
it just
stopped
never determined
problem

I do not have bill yet for
tires, was not Charge for
Sensor light

I look forward to hearing
from you

Sincerely



Verona NJ



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**