



Cong.

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XREF #:	Doc Type: CNG	Doc Date: 4/27/2005
Delivery: REG	Address To: NOA010	Due Date: 5/18/2005
S10 #:	DOT/I #:	RMP #:
Subject: LTR FM OWNER OF A MODEL YEAR 2002 CHEVROLET MINI-VAN REPORTING DEFECTIVE ELECTRICAL SLIDING DOORS MALFUNCTION RIGHT-SIDE REPLY TO THE LANCASTER, PA. DISTRICT OFC		
Ack Date:	Ack By:	Signed For:
Sign Office: EXTERNAL AFFAIRS	Signature: HARRINGTON	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: AANDREWS x62543	Modified By: AANDREWS	
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Author:

1012 1469

LANCASTER, PA

Tel: **Fax:** **E-mail:**

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-100	REPLY	5/6/2005	6/18/2005	
NOA-010	INFORMATION	5/6/2005		6/6/2005
NVS-010	INFORMATION	5/6/2005		5/6/2005
110	INFORMATION	5/8/2005		5/6/2005

EXECUTIVE SECRETARIAT
 2005 MAY -6 P 4 17
 TRANSMISSIONS

2005 MAY 10 AM 2:43

Assign to Maria
all
5/10/05
(pm)

JOSEPH R. PITTS
18TH DISTRICT, PENNSYLVANIA

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April 27, 2005

Dr. Jeffrey William Runge
Administrator
National Highway Traffic Safety Administration
400 Seventh St SW, Room 5220
Washington, DC 20590

Dear Dr. Runge:

The attached communication is sent for your consideration. Your investigation of the statements contained therein would be helpful. In addition, I would greatly appreciate any information necessary to make a satisfactory reply to my constituent.

Thank you for your cooperation in this regard. I look forward to hearing from you at your earliest opportunity. Please respond to my Lancaster office at:

Lancaster, PA

JRP/jmh
Attachment

KENNETH H. GREIDER
93 Observation Site Rd
Conestoga, Pa. 17516
717-872-9002 phone/fax

*2002 Chevrolet
Venture*

April 27, 2005

Congressman Joseph R. Pitts

Att: Joanne

As I discussed with Joanne, my wife and I own a 2002 Chevrolet mini-van Vin#
1GN2V03E92D

The van has electrical sliding doors on both right and left sides. We have trouble with the right door malfunctioning and reopening, after several attempts it usually stays closed.

On several occasions it has come open while driving with the grand children in the van.

This is a safety concern. Please advise me if the National Highway Traffic Safety Administration has other complaints about this problem.

The Dealer has replaced many parts under warranty and now the a GM Rep, has inspected it and indicates that nothing is wrong with the van.

But the malfunctions still occur!

Thank You.