



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

1998
10121463

Daytime Telephone Number

City MEADOW VALLEY

State CA

Apt. No.

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 4/18/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

1C4GP64L1WB

Chrysler

Town and Country

1998

Purchased Date
2-1998

Dealer's Name

Indio Chrysler (now Dodge City)

Engine Size (CID/CC/L)

3.6L ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

☒ New ☐ Used

Dealer's City

Indio

State

CA

Zip Code

92253

No. Cylinders

6

Manufacture Date (on driver's door or pillar)
9-97

Transmission Type

☐ Manual ☒ Automatic

Restraint System

☒ Driver's Side Air Bag ☐ Motor Bell ☐ Passenger's Side Air Bag ☐ 2-Point Belt ☒ 3-Point Belt

Cruise Control

☒ Yes ☐ No

Drivetrain

☒ Front ☐ Rear ☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other

Body Style

☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other Minivan

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

seat latch spring (broken)

Location

center row of seats
☒ Left ☐ Right ☐ Front ☐ Rear

Failed Part(s)

☒ Original ☐ Replacement

Handicap Adaptive Equip

☐ Yes ☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The passenger in the left seat, center row of seats, reported to me as we were driving that the seat was not fastened to the floor. Upon inspection, I found a piece of a coil spring on the floor near to the mounting bracket located in the floor. The other part of the spring was still attached to the seat fastener mechanism. I attempted to fasten the seat again to the floor, but the seat would not remain fastened to the floor bracket. There were no injuries, but I am unable to see this seat due to the safety hazard.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement action against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF NECESSARY

POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
MANUAL
(V00Q)**

1-800-4-A-SAFETY

**SAFETY DEFECTS
FORM**

DOT

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400 Seventh St.
Washington, D.C.

Official Business
Penalty for Private
Use \$300

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