



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Answer information (Print)

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_lr _____

2005 MAY -6 AM 9:05

Reference No.

10124457

Daytime Telephone Number

Alphaetta State GA Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer in your vehicle? ☒ YES ☐ NO
In the absence of _____, please provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/25/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

WVGCM77L840

Make

Volkswagen

Model

Touareg

Year

2004

Purchased Date

4/3/2004

Dealer's Name

Crossett Volkswagen

Engine Size

(CID/CC/L) V8

☐ Turbo

☐ Diesel

☒ Gas

☐ Fuel Injection

☐ New ☐ Used

Dealer's City

Alphaetta

State

GA

Zip Code

Manufacture Date
(on driver's door or pillar)

01/04

Transmission Type

☒ Manual

☐ Automatic

Restraint System

☒ Driver's Air Bag

☐ Motorcyclist

☒ Passenger's Air Bag

☐ 2-Point Belt

☐ 3-Point Belt

Cruise Control

☒ Yes

☐ No

Drivetrain

☐ Front

☐ Rear

☒ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☐ Other

☒ Sport Utility

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

☐ Left

☐ Front

☐ Right

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Pirelli

Tire Name

P Zero

Complete Tire Size

275/45/19

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

between 6000 and 9000

Failed Part(s)

Available?

☐ Yes

☐ No

NHTSA Previously

Contacted?

☐ Yes

☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The tires the manufacturer is putting ~~on~~ on this car are much too soft for the weight of this car. The tires wear out in less than 8000 miles of regular use. My tires were down to the treads in 8000 miles, and an owner of these vehicles would not reasonably expect the tires to wear so quickly, and therefore would not inspect them with such low mileage, which is thereby creating a dangerous situation on the roadways, not

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 449 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

only for the Touareg drivers, but for other vehicles as well. Volkswagen's policy is to replace 2 tires, leaving the owners of the Touaregs with the bill for the other 2 tires

ATTACH ADDITIONAL SHEETS IF NECESSARY

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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