



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od, or _____
rt, dt _____
od, rt _____
up, lr _____

2005 MAY -6 AM 9:00

Reference No.

10121456

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip

West Lafayette IN 47906

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 04/26/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

Fleetwood

American Eagle

1993

Purchased Date

Dealer Name

Engine Size

☐ Turbo☒ Diesel☐ Gas☐ Fuel Injection☐ New ☐ Used

Dealer City

State

Zip Code

No. Cylinders

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

1992

☐ Manual☒ Automatic☐ Driver's Air Bag☐ Motorbelt☐ Passenger's Air Bag☒ 4-Point Belt☐ 3-Point Belt☒ Yes☐ No☐ Front☒ Rear☐ 4-Wheel☐ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☒ Other Motor Home☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

outside rear tires

☒ Left☐ Front☒ Right☐ Rear☐ Original☐ Replacement☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

Michelin

XZE

255 80R 22.5 XZE

3646 - AHNX 1000

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

4-2-05 & 4-8-05

unknown

60 MPH

Failed Part(s)

Available?

NHTSA Previously

Contacted?

☐ Yes☐ No☒ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No☐ Yes ☒ No

None

None

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The manufacturer has offered a 50% reduction for replacement tires but we are afraid that eventually we will blow a front tire & have an accident. The only rear tires have failed because I put 2 new tires on the front because the old ones had weather cracks. The metal bands in the sidewall appear to be rusty. All 4 tires have looked new w/ no weather cracks & have blown in about the same position on the tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Because the tires were my, the vehicle when I purchase it, I thought that it only fair to settle for 90% (400) that two more have blown. I am wondering if the tires are safe, & I need help here with this problem. Since Michelin only gives me 7 days to decide, I likely will settle, but I don't think that it is fair. The Michelin file # is our phone # 765-463-7473. If one of these tires fail on the front of this large of a vehicle, injury and/or death is a possibility for us and others. Action should be taken very soon.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
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OR

DASH 2 DOT

and dial toll free at

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(DASH) 2 DOT



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