



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

EDS MAY -6 AM 8:59

Reference No.

10121482

Defect/Problem Number

OWNER INFORMATION (Type or Print)

Name _____

Street No. _____

Apt. No. _____

City

BYRON

State

Mi

Zip _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date

4/26/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

BMC

Model

SIERRA
CLUB COUPE

Year

1996

2GTEK19R6T

Purchased Date

SEPT. '96

Dealer's Name

RIVERSIDE

Engine Size (CID/CCA)

5.7

Turbo

Diesel

Gas

Fuel Injection

New Used

Dealer's City

OWOSSO

State

Mi

Zip Code

48867

No. Cylinders

8

Manufacture Date (on driver's door or pillar)

4-96

Transmission Type

Manual

Automatic

Restraint System

Driver's Air Bag Motorized

Passenger's Air Bag 2-Point Belt

5-Point Belt

Cruise Control

Yes

No

Drivetrain

Front

Rear

4-Wheel

Vehicle Type

Car Sport Utility

Van Truck

Minivan Motorcycle

Other _____

Body Style

2-Door 4-Door

Stationwagon

Pick Up Truck

Other 3 door

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

TAILGATE SUPPORT CABLES

Location

Left

Front

Location

Right

Rear

Failed Part(s)

Original

Replacement

Handicap Adaptive Equip

Yes

No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s) Available?

Yes No

NHTSA Previously Contacted?

Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

My 1996 Sierra lost its cables 3 years after I purchased the truck. First one snapped in two then the other within 1 year of each other. Remaining parts holding tailgate on are rusting through also, and catch on driver's side doesn't pop open automatically.

* Warranty was up before within 3 years of purchase.

Continues on back.

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882