



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100149

Date Received

19-MAY-2005

Repository ☐

Failure No.
10121386

OWNER INFORMATION (Type or Print)

Name

Address

City

ROOSEVELT LONG ISLAND

State

NY

Zip Code

11550

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will not contact your company or address to the vehicle manufacturer.

Signature of Owner

Date 5/26/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on drivers side

2B4GP453XTR

Make

DODGE

Model

CARAVAN

Model Year

1996

Date Purchased
15-AUG-98

Dealer's Name and Telephone Number

Hempstead Dodge

Engine

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

Hempstead

State

N.Y.

Zip Code

11550

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

221200 SEATS:FRONT ASSEMBLY:RECLINER

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-MAY-2004

Failure Mileage

47000

Failure Speed

Driver's Seatback twist back on the right side

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC0361)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THE DRIVERS SEAT BACK IS BROKEN. THE SEAT DOESN'T COME UP ALL THE WAY AND IT DOESN'T RECLINE BACKWARD. I TOOK MY VAN TO MEROKE

Auto Repair in Merrick, N.Y. Fred the mechanic stated the seat has to be recalled. It is a main structure.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Hempstead Dodge went out of business

1999-2000

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

It is a very serious matter to have recall or recalled. All the bucket seat on 1996-2000 has very weak seatbacks, I've went & called junk yards & the sales person told me that the driver's seat is the same as mine or worse. It should be a nationwide

Recall on this problem matter

God forbid in case of a front-end collision or rear-end collision the driver will get seriously injured or die with the Airbag. ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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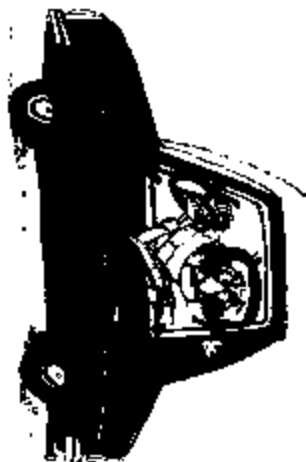
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NYS-216
400 7th Street, SW
Washington, DC 20590

SECURITY INSPECTED



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and dial toll free at

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QUESTIONNAIRE
OWNER'S
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

VEHICLE