



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

105 JUN 3 2004

Reference No.
10121174

OWNER INFORMATION (Type or Print)

Name

Address

City

SWARTZ CREEK

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 6/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GTEK197411

Make

GMC

Model

SIERRA

Model Year

2001

Date Purchased

15-BEC-00

Dealer's Name and Telephone Number

SUPERIOR PONTIAC CADILLAC

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

FLINT

State

MI

Zip Code

Transmission Type

AUTOMATIC

☒ AntiLock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC-ANTILOCK

Multiple Failure: 15

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-MAY-2004

Failure Mileage

395000

Failure Speed

7

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONSUMER HAD THE BRAKES FIXED AND THEN FOUND OUT ABOUT A CANADA RECALL WHEN PREPARING TO STOP IT SOUNDED AS IF THE ABS KICKED IN AND WHEN THE CONSUMER APPLIED THE BRAKES IT SHUTTERED, BUT THE VEHICLE WOULD NOT STOP. THE DEALER REPLACED AT THEIR OWN EXPENSE THE LEFT SENSOR AND WHEEL BEARING ABOUT A YEAR AGO AND NOW THEY HAVE FIXED THE RIGHT SIDE. THE CONSUMER HAD TO PAY FOR IT HIMSELF, \$500.50. THE MANUFACTURER WILL NOT RETURN HIS CALL. *JB

I have old Part -
USE MY NAME

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS, IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and its subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.