



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)**

FOR AGENCY USE ONLY 100148

Date Received

11-MAY-2005

Repository ☐

Reference No.  
10126656

**OWNER INFORMATION (Type or Print)**

Name

Address

City

PORTLAND

State

OR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date   /  /  

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5NT915RN25

Make

TRIUMPH

Model

ROCKET III

Model Year

2005

Date Purchased  
20-APR-05

Dealer's Name and Telephone Number

Engine:

No: Cylinders 2

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

MANUAL

☐ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
03-MAY-2005

Failure Mileage  
605

Failure Speed  
5

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTNALSABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: RIDING AT 5 TO 10 MPH COMING TO STOP, TRIED TO BRAKE AND A LOUD METAL PING SOUND OCCURRED AND THE FRONT BRAKES LOCKED UP. WENT TO THE DEALER FOR THIS PROBLEM, THE DEALER STATED THAT THE BRAKES WERE NOT PROPERLY INSTALLED AND THAT HAPPENED AT THE FACTORY. HAD HEARD LOUD SCRAPING SOUND WHEN DRIVING AT LOW SPEEDS, AND REPORTED THIS FACTOR TO THE DEALER AND THEY FOUND NOTHING. AND 20 MINUTES LATER THE BRAKES LOCKED UP, BUT MANAGED TO KEEP THE BIKE UPRIGHT, BUT INJURED SELF IN PROCESS. THE MODEL IS A SPEEDMASTER. \*NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The dealer's service dept. found that the right hand front brake caliper mount bolts had not been properly torqued at the factory. The upper mount was loose and the lower bolt had backed out almost completely. Front brakes had become noisy and grabby just prior to taking to dealer service; defect was not found. While in shop and go traffic approx. 20 mins. later bottom bolt on right front caliper mount popped out with loud ping, striking curb on busy street; bolt was gone when searched for later. At 5-10 mph when lower bolt popped out with upper mount bolt loose when brake applied the caliper twisted steering the rotor locking the front tire locked up I had to suddenly hold up the bike with my left leg severely aggravating a minor hernia, making it

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U.S. Department  
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National Highway  
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400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-218  
400 7th Street, SW  
Washington, DC 20590

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NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

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**QUESTIONNAIRE**

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OWNER'S**

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